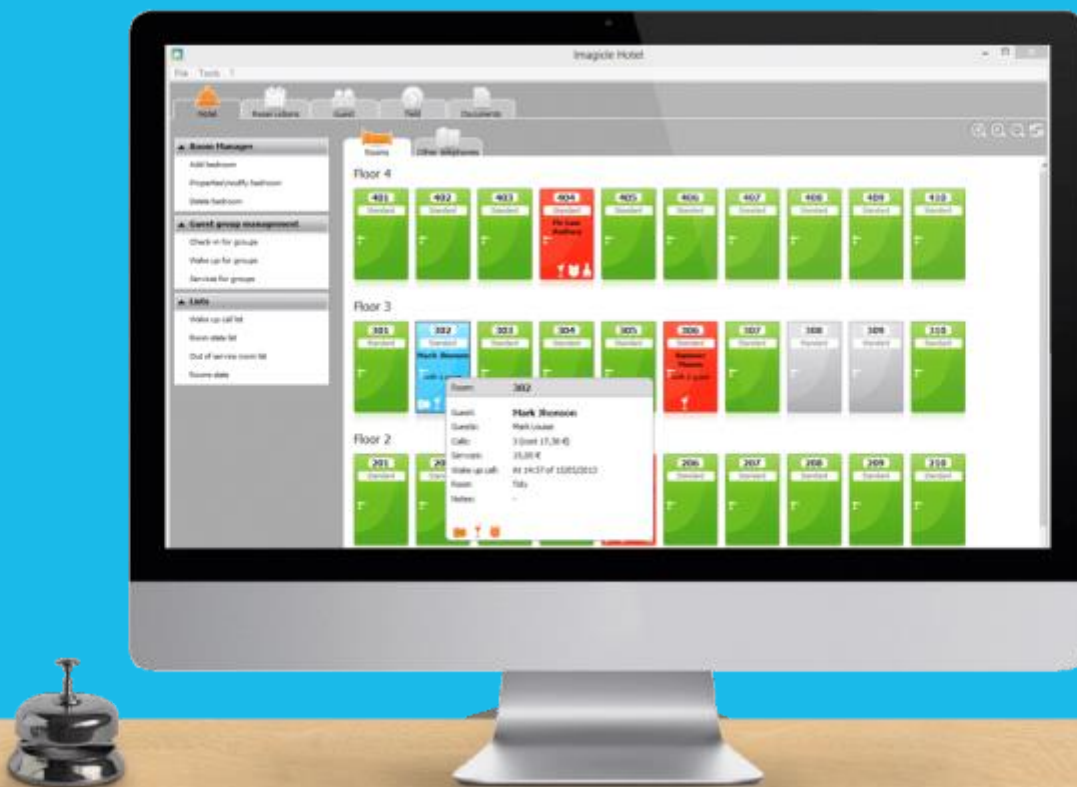


Imagicle Hotel. Elmeg Configuration Guide

2016



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Imagicle Hotel.

The software you have always been longing for to manage your hotel!

Blue's Hotel Pro is the ideal solution for small and medium Hotels.

Integrated with the telephone system, equipped with call billing, the easiest application on the market to manage hotel services from the PC (no codes from the operator telephone required).

Blue's Hotel manages reservations, shows the room state, handles single or group check-ins and check-outs, sets up and verifies wake-up calls, charges extra services, prints a complete and easy to read bill in a mouse click.

Blue's Hotel Pro is scalable and is available in different versions, according to the number of extension installed in your premises: from 12 to 500 extensions. For more than 500 extensions, it is recommended to perform a telephone cost analysis: Blue's Professional Advance includes Blue's Hotel Pro, for both call cost statistics and hotel services.

1 Elmeg supported PBX system.

Blue's Hotel Pro manages hotel services directly from your PC for these Aastra PBX systems:

- ICT88x Family

IMPORTANT

ICT46 PBX system IS NOT SUPPORTED

The connection required for running Hotel services are:

- USB
- LAN

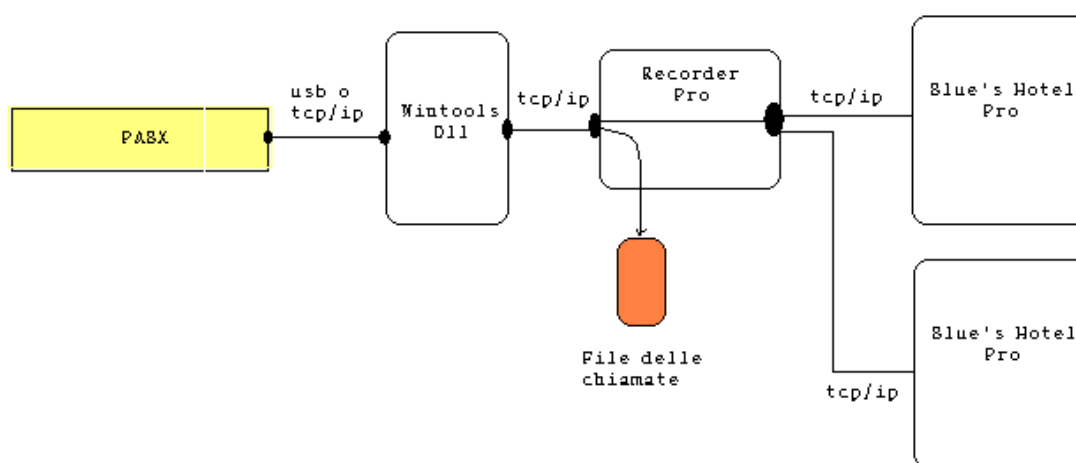
both for Hotel commands and call billing.

2 Basics.

Blue's Hotel Pro uses the Wintools module for communicating with the PBX.

Blue's Hotel software acts as an interfaces between the PBX and the Wintools software that directly communicates with the PBX via TCP/IP or USB. The hotel software components are not communicating directly with the PBX but with Wintools. Wintools manages call logging and hotel commands that are sent to the PBX.

The block scheme hereunder shows how the components are connected to each other.



3 Wintools installation and configuration.

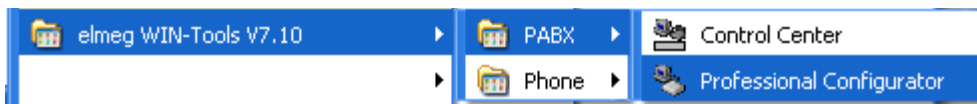
In order to use ELMEG PBX systems with Blue's Hotel Pro, please, install Elmeg Wintools version 6.40 or higher.

The software is on the PBX installation CD or available www.funkwerk-ec.com.

Before connecting Blue's Hotel to the PBX, please try to access the PBX with Wintools. This procedure is necessary and will save the configuration data into the registry (connection type, user name and password).

Blue's Hotel will then use the Wintools DLL in order to read such information and connect to the PBX.

Start the 'PBX configuration' from the 'Elmeg WIN-Tools V6.41' group as the picture shows.

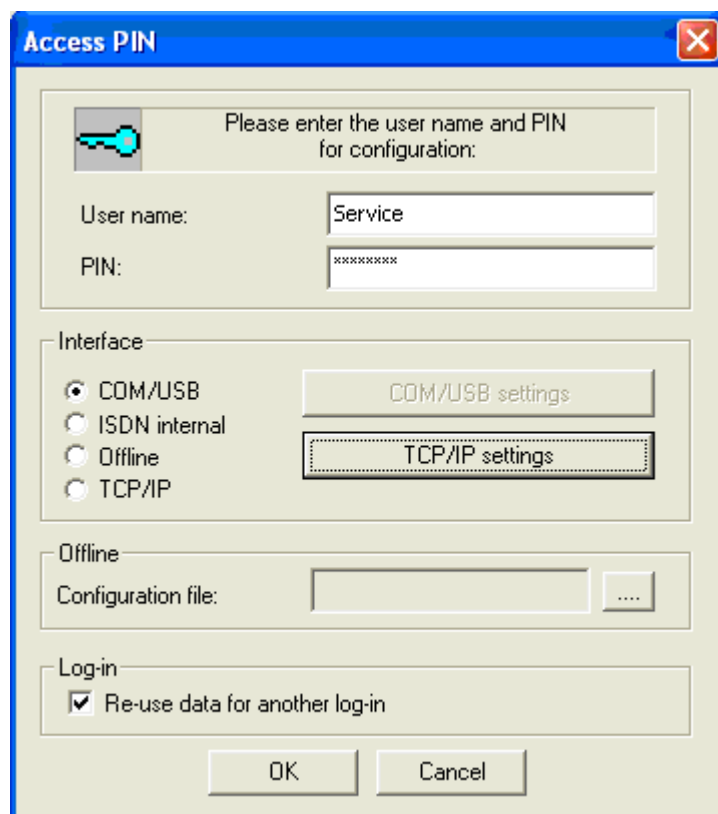


Configure the connection data entering user name and PIN (Password). The default values are 'Service' and 'Service'.

Select the connection type (USB or TCP/IP) – Blue's support these two connections.

USB connection:

- Select 'USB/RS232'
- Click 'Set USB/RS232'
- Select 'USB'



Access PIN

Please enter the user name and PIN for configuration:

User name:

PIN:

Interface

☒ COM/USB

☐ ISDN internal

☐ Offline

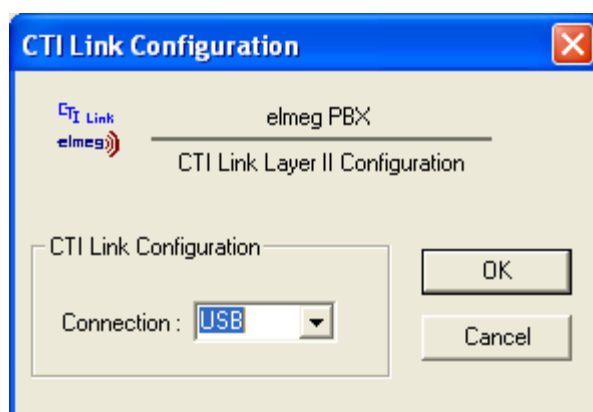
☐ TCP/IP

Offline


Configuration file:

Log-in

☒ Re-use data for another log-in



CTI Link Configuration

CTI Link  elmeg PBX

CTI Link Layer II Configuration

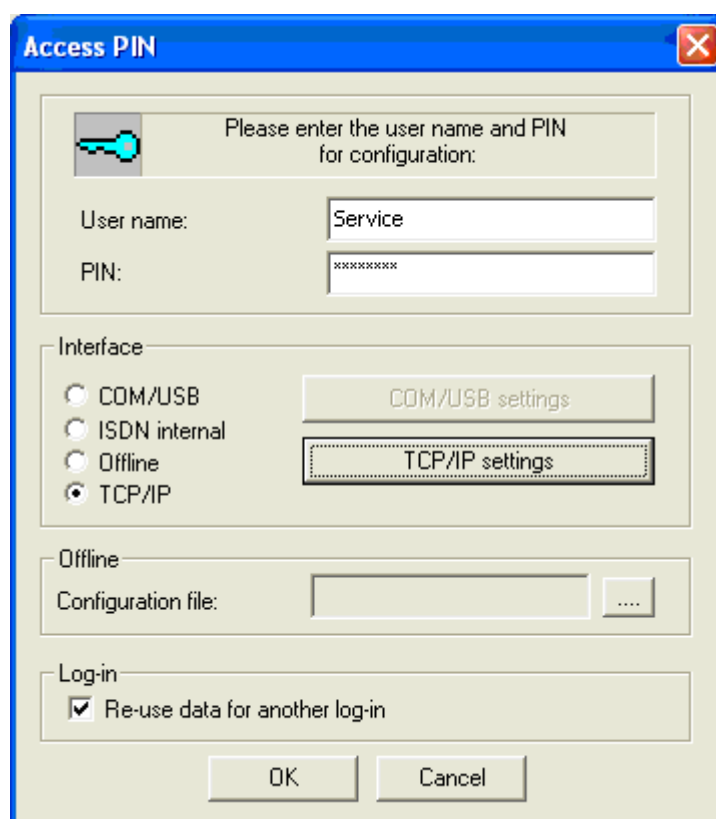
CTI Link Configuration

Connection:

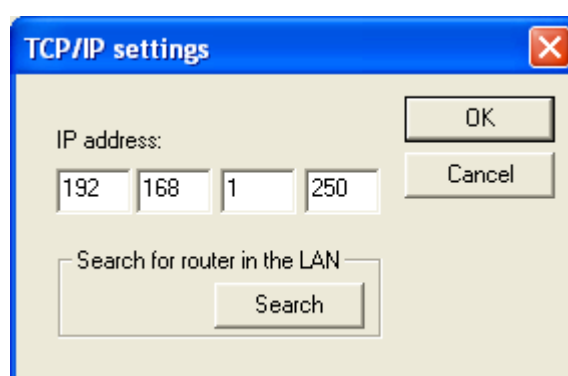
TCP/IP connection:

- Select "TCP/IP"

- Click 'TCP/IP details'
- Enter the PBX IP address



The 'Access PIN' dialog box has a blue title bar with a close button. It contains a key icon and the text 'Please enter the user name and PIN for configuration:'. Below this are two text fields: 'User name:' with the value 'Service' and 'PIN:' with a masked value 'xxxxxxx'. There are three radio buttons under the 'Interface' section: 'COM/USB', 'ISDN internal', and 'TCP/IP' (which is selected). To the right of these are two buttons: 'COM/USB settings' and 'TCP/IP settings'. Below the radio buttons is an 'Offline' section with a 'Configuration file:' label and a text field with a browse button. At the bottom is a 'Log-in' section with a checked checkbox 'Re-use data for another log-in'. At the very bottom are 'OK' and 'Cancel' buttons.



The 'TCP/IP settings' dialog box has a blue title bar with a close button. It contains an 'IP address:' label followed by four text boxes containing the values '192', '168', '1', and '250'. To the right of these are 'OK' and 'Cancel' buttons. Below the IP address fields is a section labeled 'Search for router in the LAN' with a 'Search' button.

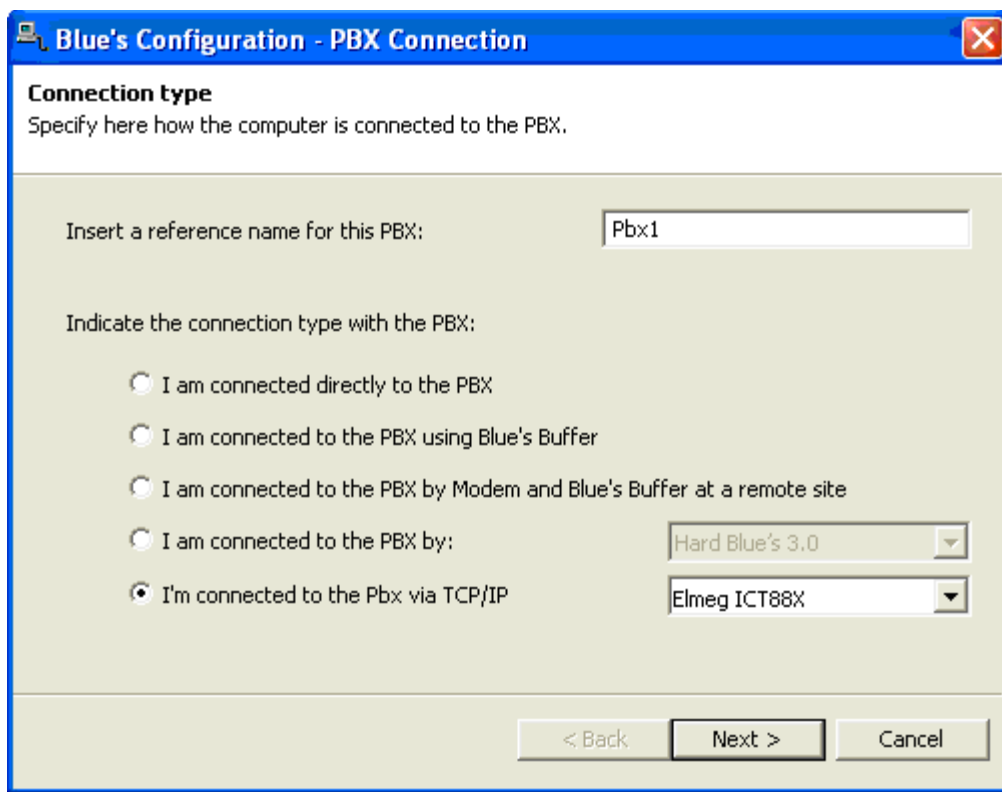
Click 'OK' to connect to the PBX

4 PBX connection Configuration.

- 1) Start Blue's Hotel Pro Configuration from Blue's start menu program group, if it does not start automatically.
- 2) In the required field, enter a name for the PBX connection (i.e. PBX 1as shown in the picture), select 'I'm connected to the PBX via TCP/IP', select 'Elmeg ICT88X' from the list in the drop down box and click 'Next >'.

IMPORTANT

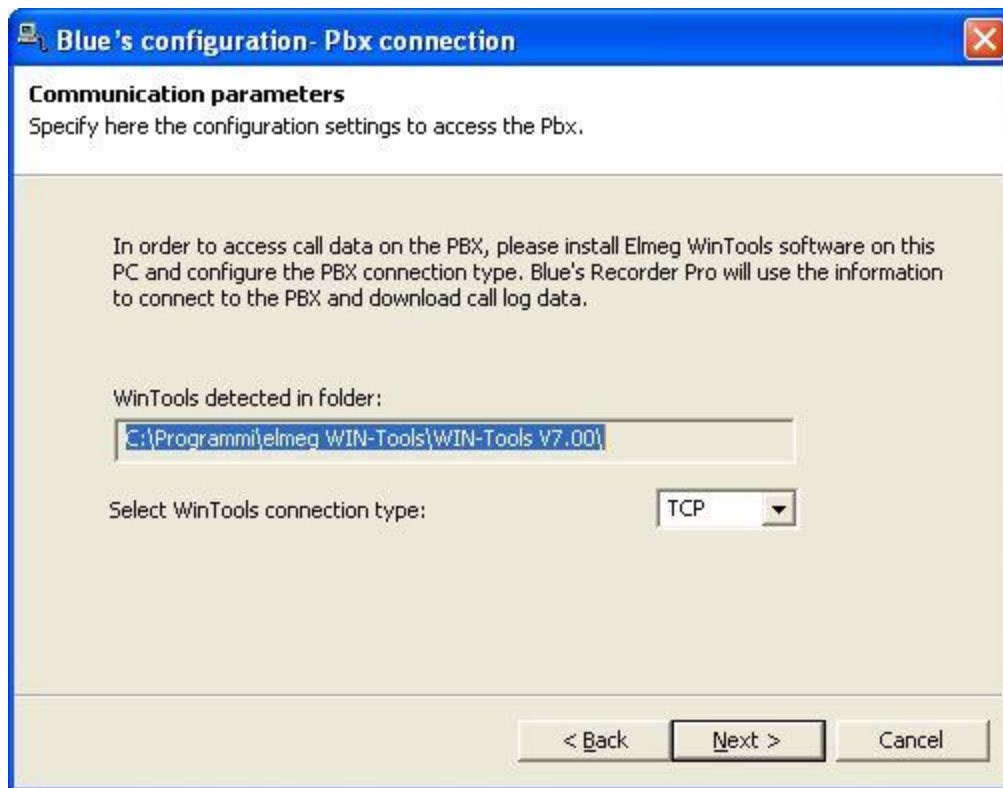
Use this configuration both if the PBX is connected to the PC via serial port or USB.



The software checks that the Wintools component has been installed. The next page, prompts to select the connection type used to connect to the PBX with Wintools. If the component is missing, it will not be possible to proceed with the configuration.

IMPORTANT

The first connection might require several seconds.



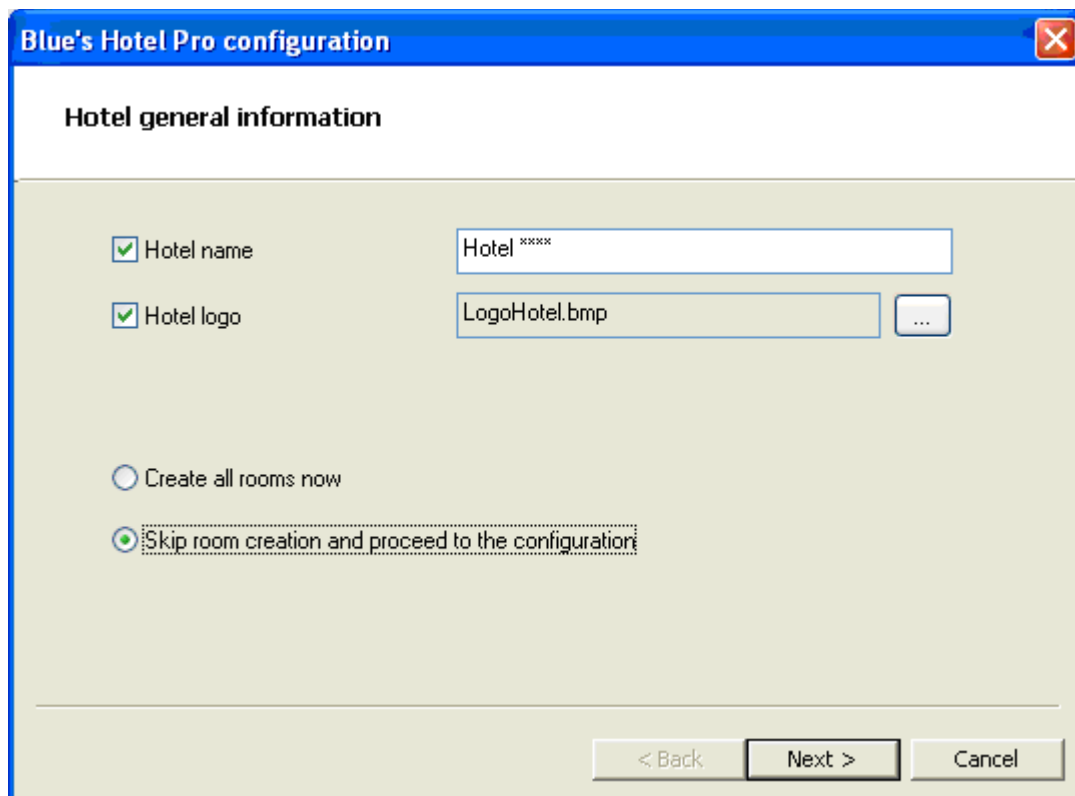
- 3) End the configuration clicking 'Next >' and start Blue's Recorder Pro.

IMPORTANT

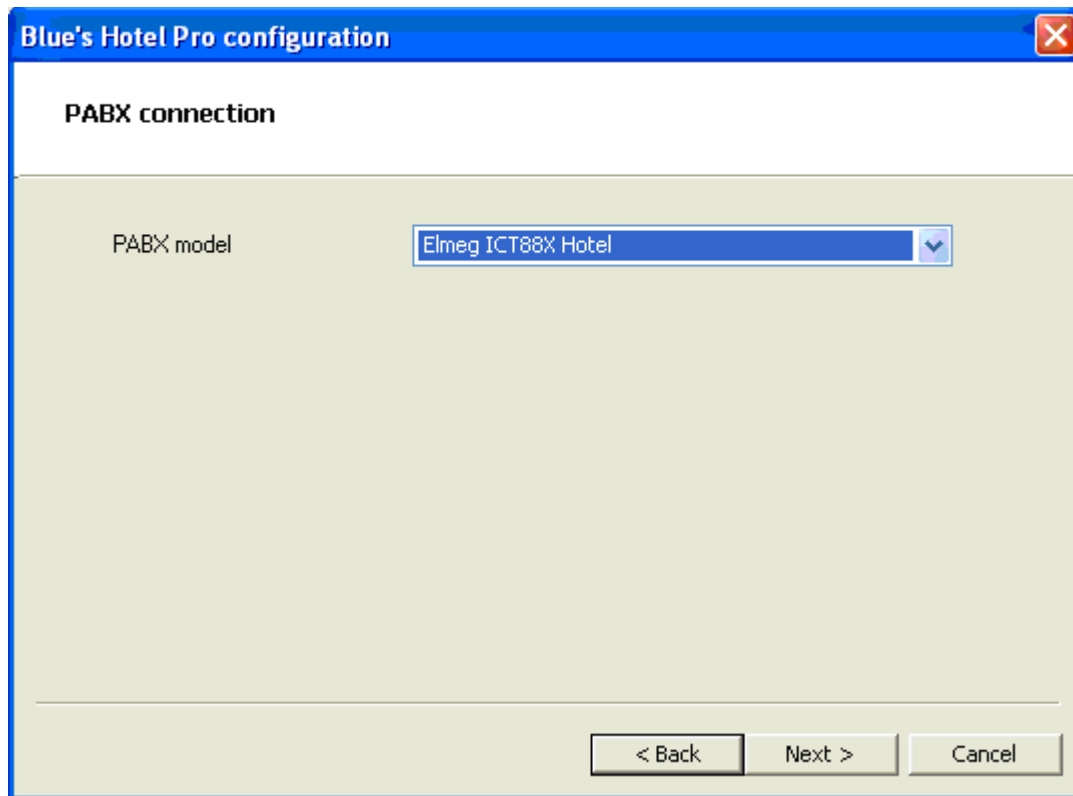
Make sure connects to the PBX and downloads data. Recorder Pro will try to download the latest call logs from the PBX every 30 seconds.

5 Blue's Hotel Pro Configuration.

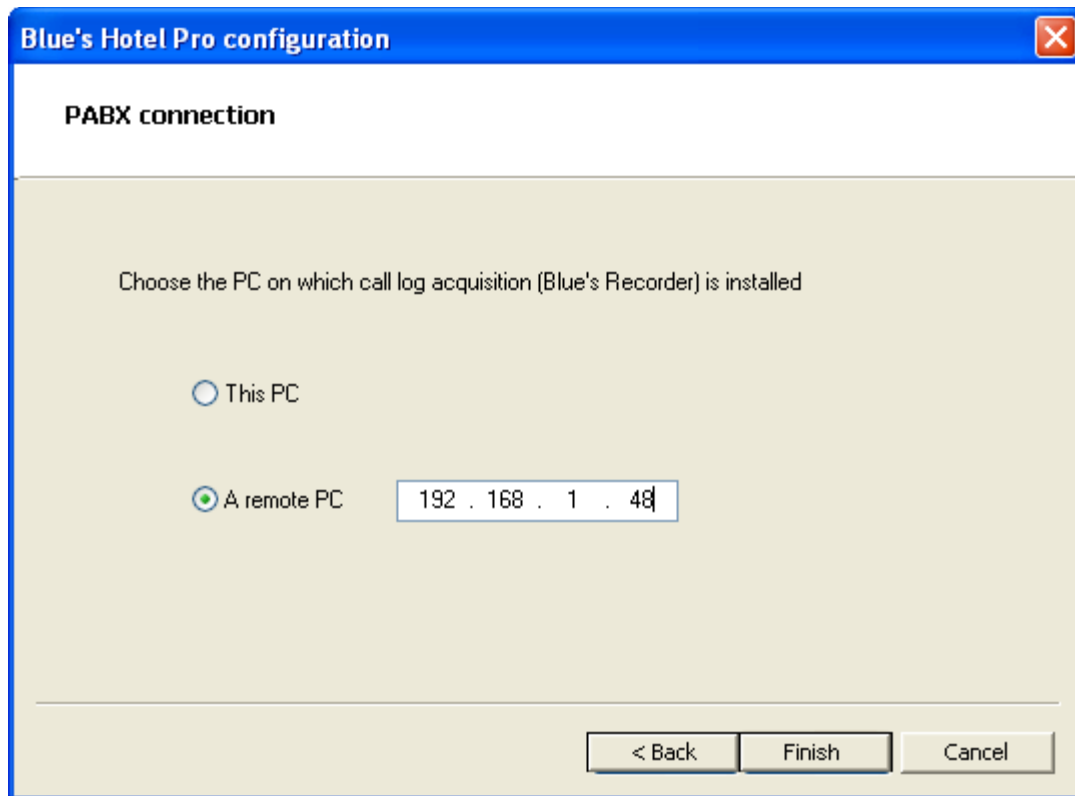
- 1) Start Blue's Hotel Pro
- 2) If the configuration does not start automatically, start it manually from the 'File' menu, choosing 'Configuration...'
- 3) As the picture hereunder shows, select the Hotel and logo and name (options), select 'Skip room creation and proceed to the configuration' and click 'Next >'



- 4) In the next window, click 'Elmeg ICT88X Hotel' and click 'Next >'



- 5) Select the PC that runs call log acquisition (Blue's Recorder)



- 6) Click 'Finish' to end the configuration

Proceed now with the normal use of Blue's Hotel Pro.

6 What to do if ...

6.1.1 The Recorder does not connect to the PBX

- Make sure you have accessed the PBX with Wintools at least once
- Make sure the PBX is switched on
- Make sure Wintools has been configured correctly
- Make sure the connection type has been configured correctly

6.1.2 Blue's Hotel Pro does not run basic functions

- Make sure the configuration for Blue's Recorder connection is correct

7 Technical support – after sale service.

Feel free to contact us Monday to Friday from 8.30am to 12.30pm and from 2pm to 6pm (UK time: 7.30am-11.30am and 1pm-5pm)

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