imagicle

Attendant console could be slow if settings are in a shared network folder

Applies to

Imagicle Attendant Console

Description

The attendant console might appear very unresponsive if the settings directory is stored on a network drive like with roaming profiles, this would be particularly noticeable when the network is heavily used, the user(s) are connected over a VPN, there is high latency etc.

Solution

Move the settings folder in a **place that is local and not synced/roamed**, to do so you can create a local folder in a location that is excluded from the roaming/sync profile. to do so, please, proceed as follow:

- Be sure the attendant console is completely close
- Locate the Attendant Console installation folder which is typically under "C:\Program Files (x86)\Imagicle Blue's Attendant"
- Locate and edit the file **installer.ini.** If the file doesn't already exists create it, otherwise make a backup before editing it
- Edit **installer.ini** to get the following configuration:

```
[App]
HomeDir=c:\LocalFolder
```

- The "HomeDir" should be replaced with the path where you would like the Attendant Console write the **local** settings files.
  for example, if you want the Attendant Console will save all local settings to the folder "C:\AttendantConsoleSettings" you have to edit the file as follow:

```
[App]
HomeDir=C:\AttendantConsoleSettings
```

- The folder ("HomeDir" parameter) can be in whatever path you wish, but you have to manually create the folder being sure the path is **not synced nor roamed**
- Save the file
- Run the Attendant Console and confirm everything is working