



# Configuring an alternative IAS node as Blue's Attendant Callrecorder (within the same cluster)

to version Application Suite 201x (any version)

## Applies to

Application Suite Winter 2019 or newer

## Description

Imagicle now supports the possibility for an Attendant Console to specify which Call Recorder within a cluster should be used.

## Solution

To configure an Attendant Server with a remote Call Recorder the following configuration file has to be amended **\\StonevoiceAS\\Apps\\Attendant\\Settings\\Attendant.Local.ini** adding the below keys (according to the directions in **Attendant.Local.defaults** file)

```
[Recorder]
BaseURL=
BusNodeId=
```

In the **BaseURL** field the address of the remote Call Recorder must be entered specifying the protocol used, the destination host (IP address or hostname) and the port: ex. <http://192.168.150.133:8443> or <http://192.168.150.133:80>.

The **BusNodeId** field, on the other hand, must be configured with the node Id a.k.a. installation address of the cluster node that will be used as a Call Recorder.

### The file is not replicated.

After configuring Attendant Server has been configured as described, log file **Var\\Log\\Attendant.Core.ConsoleServerService\\Attendant.log.txt** will show the following log lines, indicating calls to the GetSettings and LiveRecordings services specifying remote Call Recorder URI

```
[Attendant] [RecorderClientsFactory] Invoking LiveRecordings service: URI
{https://1a133:8443/fw/Apps/Recorder/WebAPI/LiveRecordings/?directoryNumber=200101},
Method {GET}
```

```
[Attendant] [RecorderClientsFactory] Invoking Recorder Settings service: URI
{https://1a133:8443/fw/Apps/Recorder/WebAPI/Internal/Settings/GetSettings}, Method {GET}
```

## Limitations

- Call Recorder and Attendant Server have to be part of the same cluster;
- On each Attendant Server it is possible to configure only one remote Call Recorder and delegate it the call recording functions