# imagicle<sup>\*</sup>

# Error opening IAS Web interface: "Loading this assembly would produce a different grant set from other instances. (Exception from HRESULT: 0x80131401)"

## **Applies to**

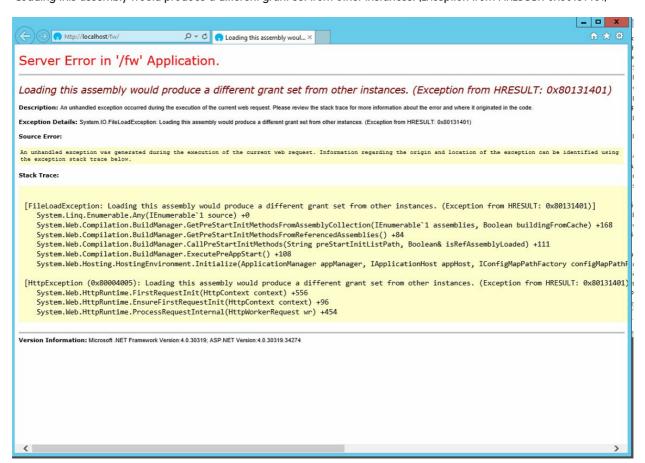
Imagicle Application Suite 2016.Summer.1 and later.

On IAS server, Microsoft System Center Operations Manager 2016 Agent is installed.

## **Description**

The following error is shown when trying to open Application Suite Web interface:

"Loading this assembly would produce a different grant set from other instances. (Exception from HRESULT: 0x80131401)"



Moreover, in Windows Event Registry, there are the following two events in Application section:

1. Source: .NET Runtime Event ID: 1022

Level: Information

User: IIS APPPOOL\DefaultAppPool

Description:

.NET Runtime version 4.0.30319.36440 - The profiler was loaded successfully. Profiler CLSID:

# imagicle<sup>3</sup>

'{AD5651A8-B5C8-46ca-A11B-E82AEC2B8E78}'. Process ID (decimal): 7728. Message ID: [0x2507].

2. Source: ASP.NET 4.0.30319.0

Event ID: 1309 Level: Warning Description: Event code: 3005

Event message: An unhandled exception has occurred.

Event time: 28-06-2018 12:29:28 Event time (UTC): 28-06-2018 10:29:28

Event ID: 5b590a7766b241d087b6e894b6181c5b

Event sequence: 1 Event occurrence: 1 Event detail code: 0

#### Application information:

Application domain: /LM/W3SVC/1/ROOT/fw-1-131746553661044212

Trust level: Full

Application Virtual Path: /fw

Application Path: C:\Program Files (x86)\StonevoiceAS\

Machine name: EGCLINEAFAXSV01

#### Process information:

Process ID: 8956 Process name: w3wp.exe

Account name: NT AUTHORITY\SYSTEM

#### Exception information:

Exception type: FileLoadException

Exception message: Loading this assembly would produce a different grant set from other instances. (Exception from

HRESULT: 0x80131401)

at System.Ling.Enumerable.Any[TSource](IEnumerable`1 source)

at System.Web.Compilation.BuildManager.GetPreStartInitMethodsFromAssemblyCollection(IEnumerable`l assemblies, Boolean buildingFromCache)

at System.Web.Compilation.BuildManager.GetPreStartInitMethodsFromReferencedAssemblies()

at System.Web.Compilation.BuildManager.CallPreStartInitMethods(String preStartInitListPath, Boolean&

isRefAssemblyLoaded)

 $at \ System. Web. Compilation. Build Manager. Execute Pre App Start ()$ 

at System.Web.Hosting.HostingEnvironment.Initialize(ApplicationManager appManager, IApplicationHost appHost, IConfigMapPathFactory, configMapPathFactory, HostingEnvironmentParameters hostingParameters, PolicyLevel policyLevel, Exception appDomainCreationException)

## Request information:

Request URL: http://localhost/fw/

Request path: /fw/ User host address: ::1

User:

Is authenticated: False Authentication Type:

Thread account name: NT AUTHORITY\SYSTEM

### Thread information:

Thread ID: 3

Thread account name: NT AUTHORITY\SYSTEM

Is impersonating: False

Stack trace: at System.Ling.Enumerable.Any[TSource](IEnumerable`1 source)

at System.Web.Compilation.BuildManager.GetPreStartInitMethodsFromAssemblyCollection(IEnumerable`1 assemblies, Boolean buildingFromCache)

 $at \ System. We b. Compilation. Build Manager. Get Pre Start In it Methods From Referenced Assemblies () at System. We b. Compilation. Build Manager. Get Pre Start In it Methods From Referenced Assemblies () at System. We b. Compilation. Build Manager. Get Pre Start In it Methods From Referenced Assemblies () at System. We be a support of the properties of the propert$ 

at System.Web.Compilation.BuildManager.CallPreStartInitMethods(String preStartInitListPath, Boolean&

isRefAssemblyLoaded)

at System.Web.Compilation.BuildManager.ExecutePreAppStart()

# imagicle<sup>\*</sup>

at System.Web.Hosting.HostingEnvironment.Initialize(ApplicationManager appManager, IApplicationHost appHost, IConfigMapPathFactory configMapPathFactory, HostingEnvironmentParameters hostingParameters, PolicyLevel policyLevel, Exception appDomainCreationException)

#### Cause

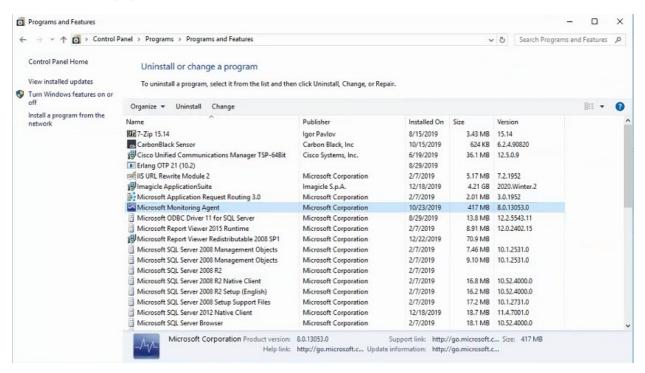
The root cause is the APM component of Microsoft System Center Operations Manager 2016 Agent.

#### **Solution**

As explained by this article from Microsoft, the issue can be fixed:

- If APM feature is required on that server: downgrade SCOM Agent to 2012 R2 and continue monitoring;
- If APM feature is not required on that server: either uninstall SCOM 2016 Agent completely, or re-install it with "NOAPM=1" in the setup command line

To uninstall SCOM 2016, please open Windows Control Panel and select "Programs and features". Locate the application called "Microsoft Monitoring Agent" and click "Uninstall".



Once done, please reboot the server.