

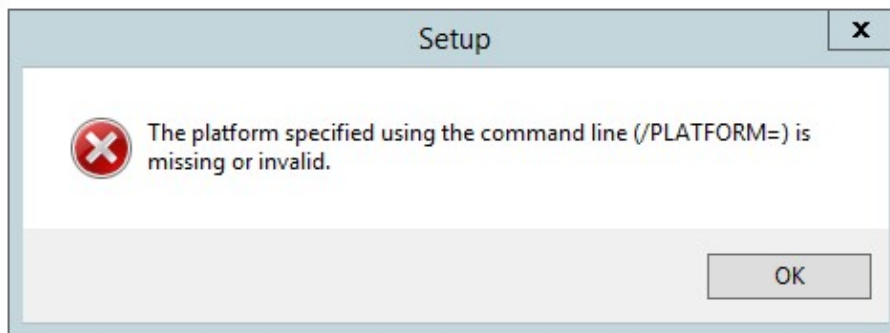
## Error "The platform specified using the command line (/PLATFORM=) is missing or invalid" installing 2019.Winter.1

### Applies to

ApplicationSuite 2019.Winter.1.

### Description

Running the setup fails with error message "The platform specified using the command line (/PLATFORM=) is missing or invalid"



### Cause

The file name of the setup program used to install or upgrade ApplicationSuite is either:

- Imagicle-StoneSuiteCCM-2019.1.1.exe
- Imagicle-CrossPlatformSuite-2019.1.1.exe
- Imagicle-LyncSuite-2019.1.1.exe

And those packages don't specify correctly which platform to install or upgrade.

### Solution

Either download the installation package again or run the installation program by the following command lines.

To install or upgrade an ApplicationSuite for Cisco:

```
C:\>Imagicle-StoneSuiteCCM-2019.1.1.exe /PLATFORM=CCM
```

To install or upgrade an ApplicationSuite for Cross Platform:

```
C:\>Imagicle-CrossPlatformSuite-2019.1.1.exe /PLATFORM=XPL
```

To install or upgrade an ApplicationSuite for Skype For Business:

```
C:\>Imagicle-LyncSuite-2019.1.1.exe /PLATFORM=SFB
```