

How to change Blue's Attendant settings and logs recipient folder

Applies to:

Blue's Attendant and Blue's One PC (Windows) clients, starting from 2019.Winter.1 release

Description:

This article explains how to change Blue's Attendant recipient folder for settings and logs, from default "Documents" folder to any other folder of your choice.

How-to:

From the Windows client PC, please open a command prompt CMD and launch Blue's Attendant **full** installation package with the following syntax:

```
"Imagicle Blue's CTI One-Attendant client {version} (build x).exe" /HOMEDIR=%APPDATA%
```

where %APPDATA% is the chosen settings/logs folder. See below an actual example:

```
"Imagicle Blue's CTI One-Attendant client Spring 2019 (build 2).exe" /HOMEDIR="c:\mydir\BAE_settings"
```

Don't forget to add quotes, if you are using a folder name including spaces.

Limitations

Please don't perform this procedure while using the updater "light" package. If your Blue's Attendant client is already installed on your PC and you want to change HOMEDIR, you first need to uninstall the application and re-install it by using FULL installation package and above command syntax.

Diagnostics

Open latest "Setup Log*.txt" file and search for "Custom HomeDir" string. You should find the following two sample lines:

```
2018-12-10 18:30:51.180 Custom HomeDir:D:\Test bae\another folder
```

```
2018-12-10 18:30:51.180 Custom HomeDir has been set to:D:\Test bae\another folder
```

Please check that **installer.ini** file has been created in your new folder: c:\{new homedir}\Imagicle Blue's Attendant

This file should include the following lines:

```
[App]
```

```
HomeDir=%APPDATA%
```