

## How to configure Call Analytics Recorder with Alcatel OXO Connect 4.0

Download the package available [here](#) and unzip it into a folder (e.g. C:\AlcatelOXOConnect)

Amend the file AlcatelOXOConnect\config\config.ini, these are the parameters:

- **oxo<INDEX>\_targetHost**: ip or hostname of Alcatel OXO Connect
- **oxo<INDEX>\_localPort**: local port where the application listens for incoming connections

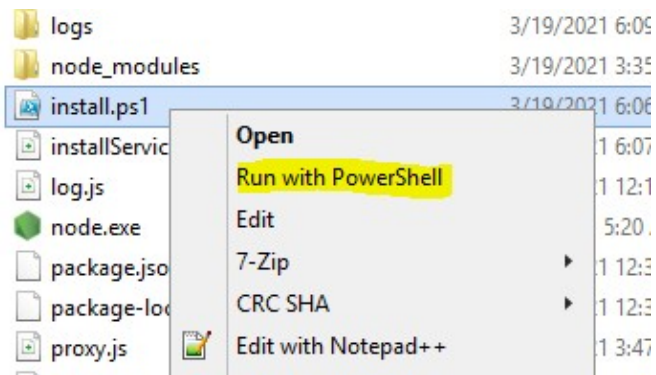
The two parameters above contain <INDEX>, this must be replaced by an index (both numbers and letters are fine) and it has been introduced to support multi instance installations.

For example, if the customer has two OXO, the right way to configure the connections is:

```
oxo1_targetHost=192.168.150.64
oxo1_localPort=3000 #pay attention to use different local ports

oxo2_targetHost=192.168.4.120
oxo2_localPort=3001 #pay attention to use different local ports
```

Run with PowerShell the file AlcatelOXOConnect\install.ps1 using a user with administrative rights.



Open Call Analytics configuration wizard and create a new PBX (if the PBX exists edit the existing one)

The screenshot shows the 'Imagicle Call Analytics Configuration' window with the 'Connection type' section selected. The title bar includes the Imagicle logo and a close button. The section title is 'Connection type' with a subtitle 'Specify here how the computer is connected to the PBX.' Below this, there is a text input field for 'Insert a reference name for this PBX:' containing 'Alcatel OXO Connect'. Underneath, the instruction 'Indicate the connection type with the PBX:' is followed by four radio button options: 'I'm connected to the Pbx via TCP/IP' (selected), 'I am connected to the PBX with Hotel features:', 'I am connected to the PBX using Blue's IP Buffer', and 'I am connected directly to the PBX'. To the right of the selected option is a dropdown menu showing 'Alcatel OXO rel 5'. To the right of the second option is another dropdown menu showing 'AAstra A5000 Hotel (PMS L'. At the bottom of the window are three buttons: '< Back', 'Next >', and 'Cancel'.

Under Communication settings change the IP address pointing to 127.0.0.1, using the local port configured above (default 3000)

The screenshot shows the 'Imagicle Call Analytics Configuration' window with the 'Communication settings' section selected. The title bar includes the Imagicle logo and a close button. The section title is 'Communication settings' with a subtitle 'Please enter the configuration settings for accessing the Alcatel OmniPcx Office rel. 5 telephone system'. Below this, there are five input fields: 'PBX IP address:' with '127 . 0 . 0 . 1', 'Port to connect to:' with '3000', 'Login:' with 'administrator', 'Password:' with '\*\*\*\*\*', and 'Password confirmation:' with '\*\*\*\*\*'. At the bottom of the window are three buttons: '< Back', 'Next >', and 'Cancel'.

Complete the configuration and verify that CDRs are coming to Imagicle UC Suite.

In case of issues please contact our support team.