

How to hide applications icons and menu sections from Imagicle Application Suite web interface

Applies to:

Description:

How to hide applications icons and pages from the Imagicle Application Suite web interface

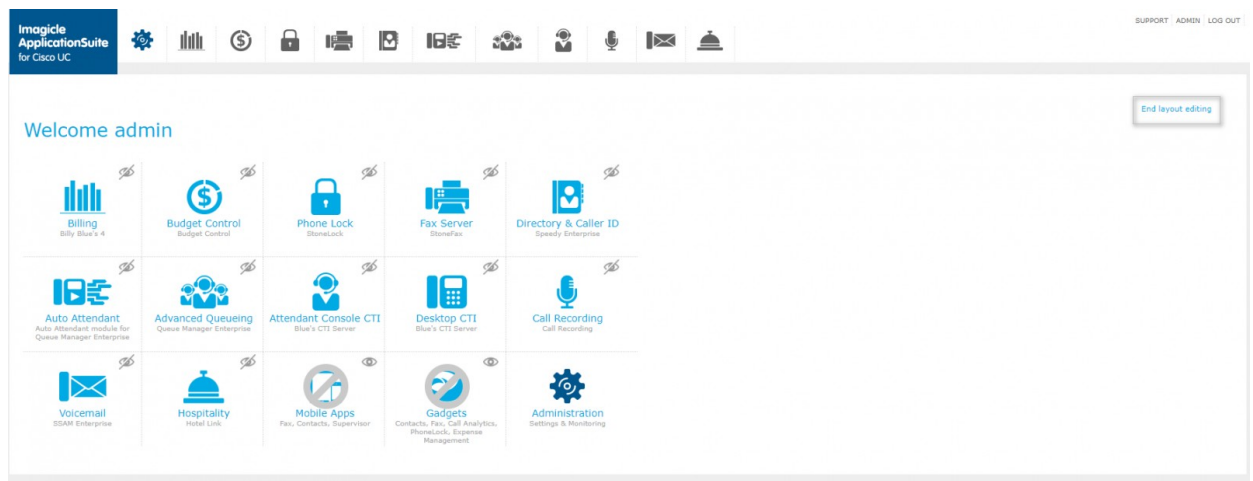
How-to:

Application Suite from 2018.6.1

If you want to hide or disable icons form the top frame and home dashboard please follow these steps:

Global setting, for all users:

1. Open Imagicle Application Suite web interface like Administrator
2. Click on "Edit Layout" in the Home page



Setting User based:

1. Open Imagicle Application Suite web interface
2. Edit User Permission for single user (example "No Access" for Stonefax application)
3. Modify default permission

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[Modify default permissions »](#)
[Edit user parameters »](#)

Modify permissions for user enzo_parente_imgacl		Default permission
Users Management	[default for application] ▼	(1) Base access
Billy Blue's 4	[default for application] ▼	(2) View personal calls
Budget Control	[default for application] ▼	(2) View own budget
StoneLock	[default for application] ▼	(2) Base access
StoneFax	(1) No access ▼	(2) Send / receive faxes
Speedy Enterprise	[default for application] ▼	(2) Base access
IVR Manager Enterprise	[default for application] ▼	(2) Change active behavior
IVR module for Queue Manager Enterprise	[default for application] ▼	(1) No access
Queue Manager Enterprise	[default for application] ▼	(2) Base access
Blue's CTI Server	[default for application] ▼	(2) Custom permission level
Call Recording	[default for application] ▼	(2) Base access
SSAM Enterprise	[default for application] ▼	(1) Base access
Hotel Link	[default for application] ▼	(1) No access

4. Select Hide or Disable option when "No access" is selected and save

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When 'No access' is selected:

Application	Default permission
	<div> <div>Hide relative application icon ▼</div> <div> Disable relative application icon Hide relative application icon </div> </div>

Application Suite up to Spring 2018.3.1

If you want to completely remove icons form the top frame and home dashboard please follow these steps:

1- Edit the file "SvSasInfo.ini" in <StonevoiceAS>\System\

2- Add the following setting (set "off" for applications that you want to hide)

```
[AppPlatforms]
att=off      (this is for CTI Server)
sfx=off      (this is for Stonefax)
ivy=off      (this is for IVR Manager)
qme=off      (this is for Queue Manager Enterprise)
sam=off      (this is for SSAM)
slo=off      (this is for Stonelock)
bib=off      (this is for Billy Blues)
bdg=off      (this is for Budget Control)
htl=off      (this is for Hotel Link)
rec=off      (this is for Call Recorder)
spd=off      (this is for Speedy)
gad=off      (this is for Gadget for Jabber)
bae=off      (this is for Attendant console client)
ivr=off      (this is for IVR Module)
mob=off      (this is for Mobile app)
```

3- Save and login again in the web interface

NOTE: This modification is permanent (kept after updates) and affects all users (standards and admins)

If you want to hide icons (and sub-menus) from the top frame and disable (graying out) home dashboard icons based on users privileges, please follow these steps:

1- Edit "web.xml" file in the application folder of the application you want to change; for example for QueueManager:
<StonevoiceAS>\Apps\QME\web.xml

2- Set the needed privileges for every page.

For example for Queue/Manager considering these privileges: BaseAccess=2 | CompleteManagement=10 set:

```
Name="QME" ---> PrivLevel="2"  
Name="Queues" ---> PrivLevel="2"  
Name="GlobalSettings" ---> PrivLevel="4"  
Name="LoginLogout" ---> PrivLevel="2"  
Name="Reports" ---> PrivLevel="2"  
Name="ScheduledReports" ---> PrivLevel="2"  
Name="SfbSettings" ---> PrivLevel="2"  
Name="ManageService" ---> PrivLevel="2"
```

3- Save file

4- Perform an IISRESET from CMD

5- Login again in the web interface

NOTE: This modification is NOT permanent (lost after updates).

Three app (Attendant Desktop CTI, Gadget for Jabber, Mobile app) cannot be grayed out in the dashboard.

It is possible to use a combination of the two configurations to achieve the desired results.