imagicle[•]

How to increase the maximum upload size for audio files in IVR Manager Enterprise

Applies from Application Suite 201x (any version) to version Application Suite 201x (any version)

Description:

How to increase the maximum upload size for audio files in IVR Manager Enterprise

How-to:

- 1. Connect via RDP to the Imagicle Server
- 2. Create a new folder named "Settings" under \StonevoiceAS\Apps\lvory\
- 3. Copy the attached file (IvorySettings.config) in the new folder \StonevoiceAS\Apps\Ivory\Settings
- 4. Edit IvorySettings.config with Notepad or Notepad++
- 5. Change the value <add key="MaxAudioFileLen" value="512000" /> to <add key="MaxAudioFileLen" value="4000000" />

(In this example you can upload a file with a Maximum size of 4MB)