imagicle

How to install a self-signed Digital Certificate in Attendant Console operator's workstation

Applies to:

Imagicle UC Suite ver. 2021.Winter.1 and above

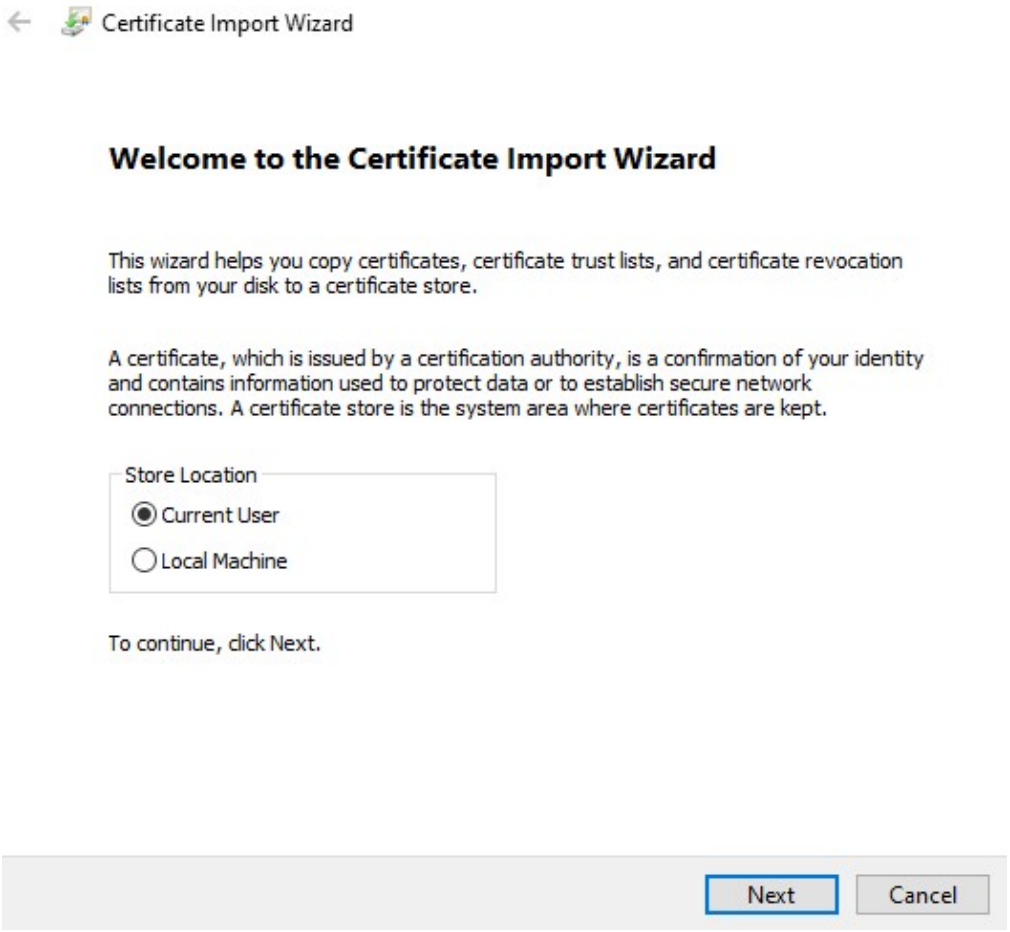
For Attendant running on Windows PC Client only

Description:

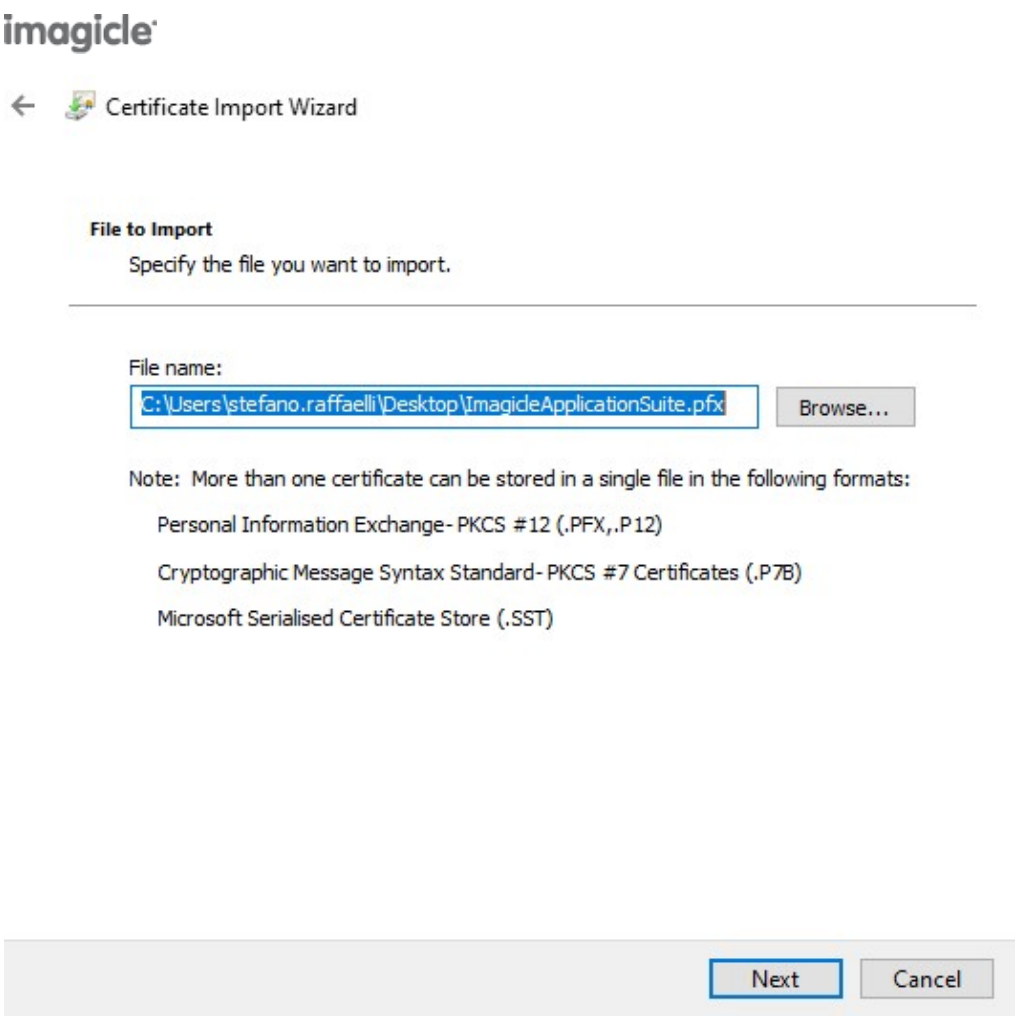
Starting from 2021.Winter.1 release, the proprietary TCP connection between Imagicle Attendant Console client and UC Suite server can leverage TLS 1.2 encryption. If a self-signed Digital Certificate is used, then the same Certificate must be installed in both server and client side.

How-to:

- Please copy your Digital Certificate in pfx format on your PC where Attendant Console client is installed. You can obtain the correct Certificate by exporting it from UC Suite server: IIS Control Panel â Server Certificates â Export.
- Double-click on Certificate to launch the import wizard.



- You can choose to install the Certificate for current user only, or for whole local workstation. Hit Next to continue.



- Certificate path appears. No need to change it. Just hit Next to continue.

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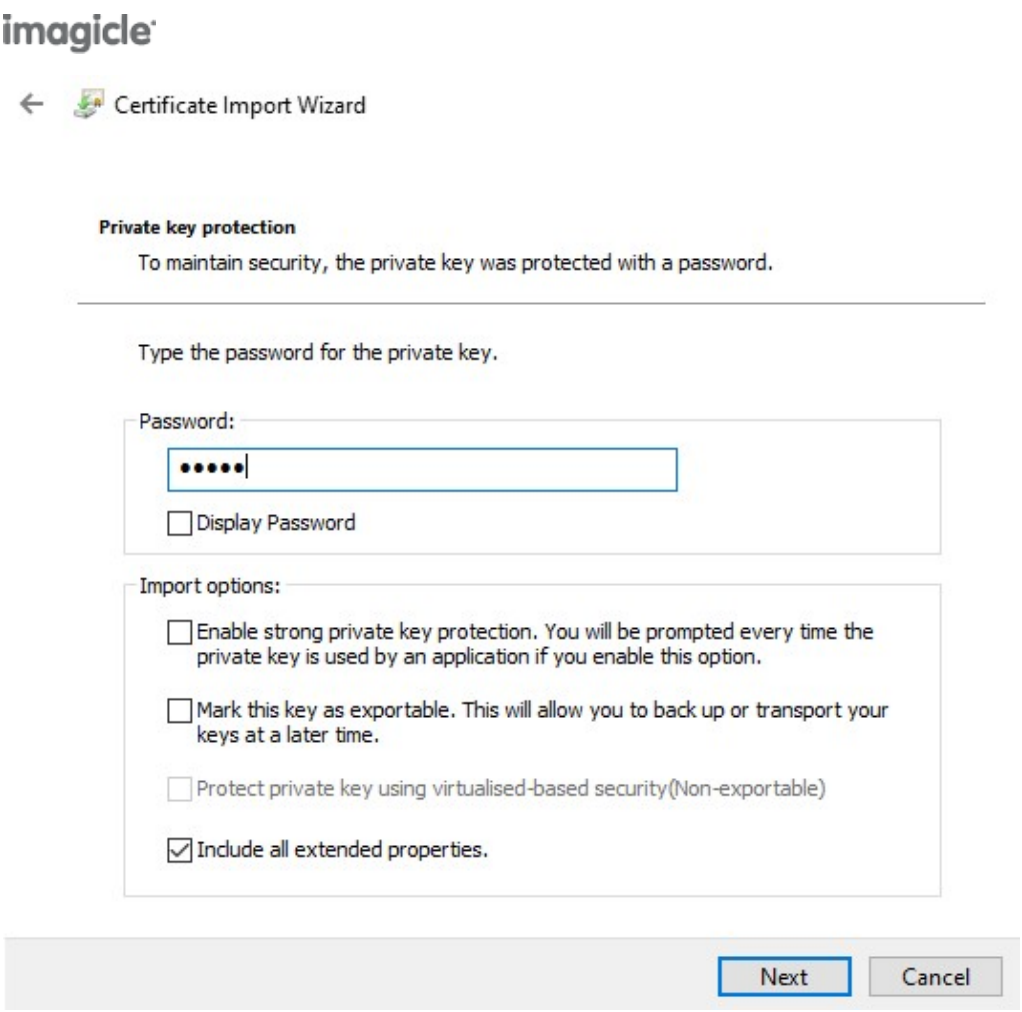

- Enter here the password which has been used during Certificate export. Hit Next.

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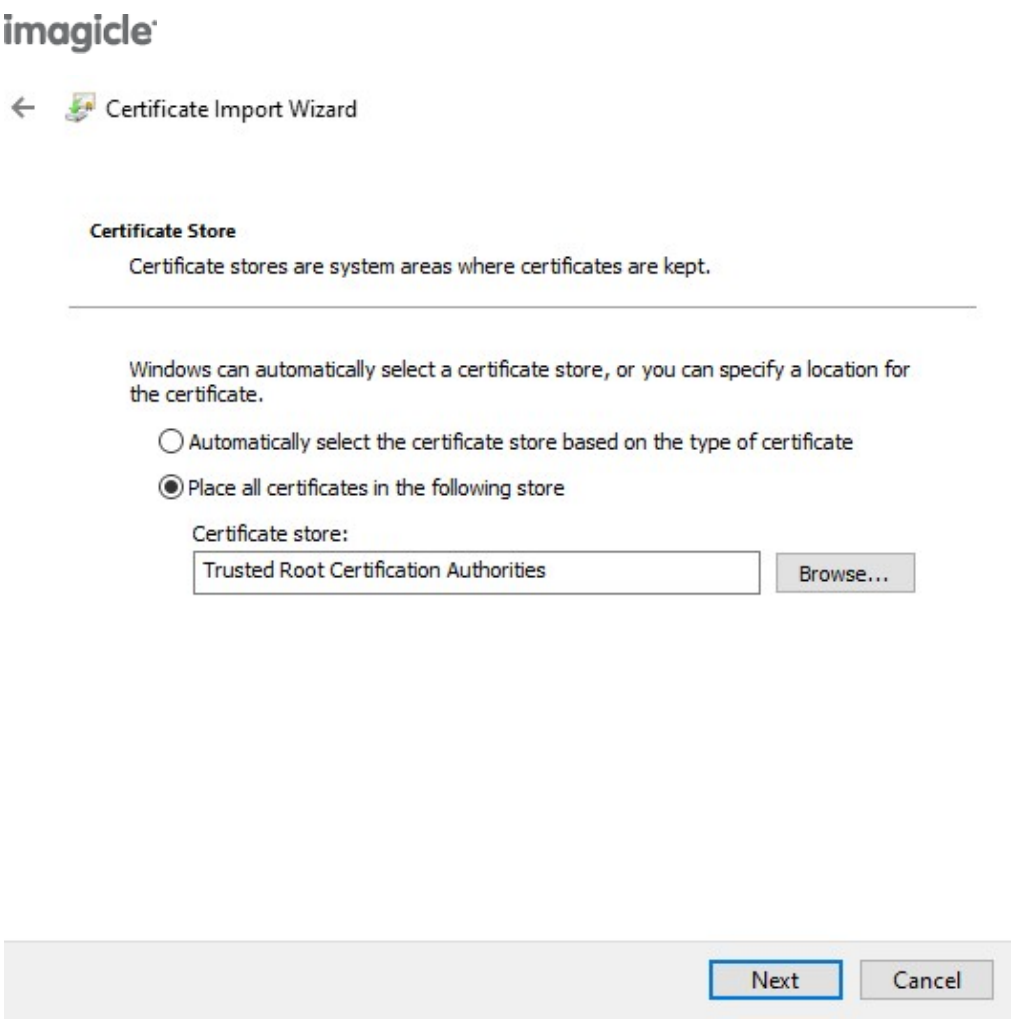

- Please choose to save the Certificated into Trusted Store. Hit Next to continue.

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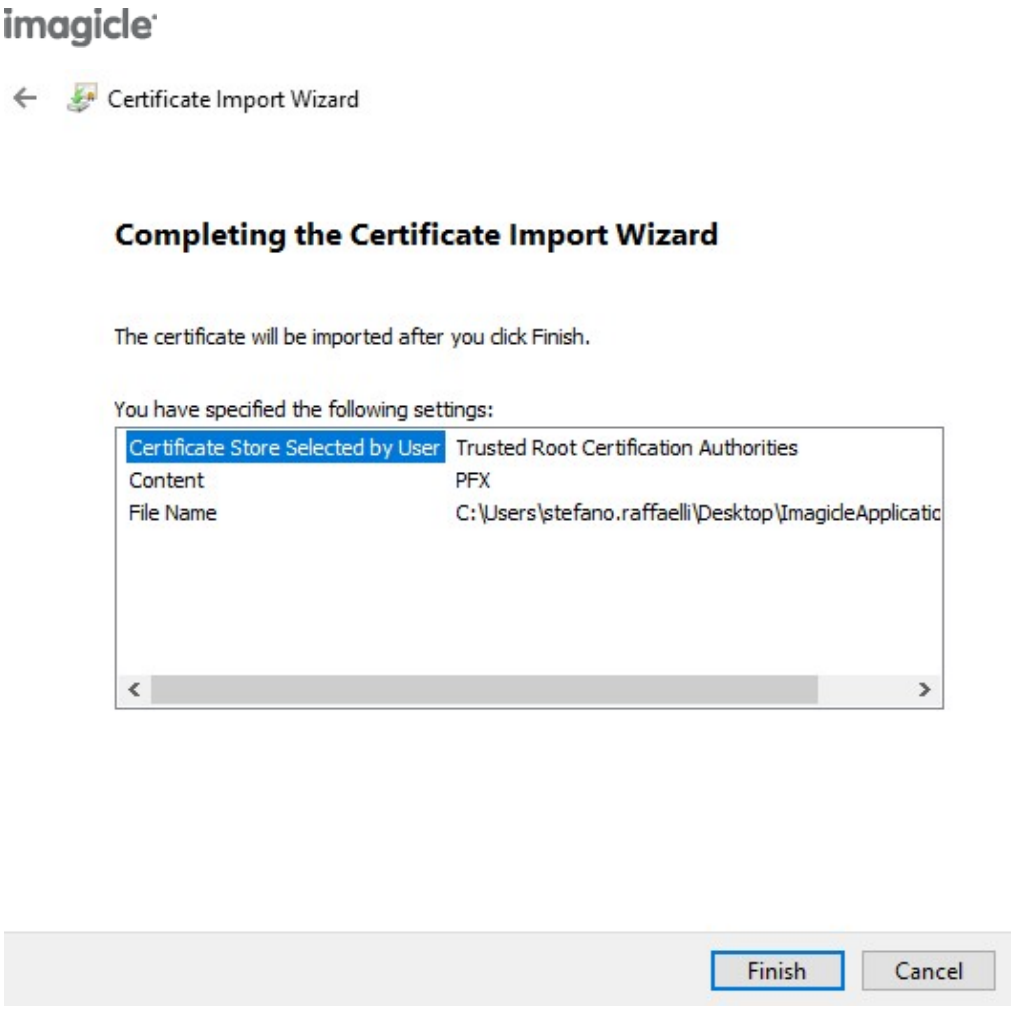
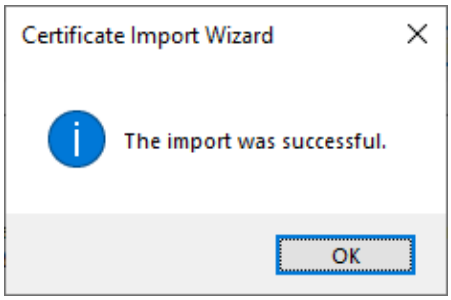


- Summary page is displayed. Please hit Finish to complete the import procedure.



- If you get an error message, please check your Digital Certificate with your IT administrator.