

How to schedule service restart

Applies from Application Suite 201x (any version)
to version Application Suite 201x (any version)

Description:

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How-to:

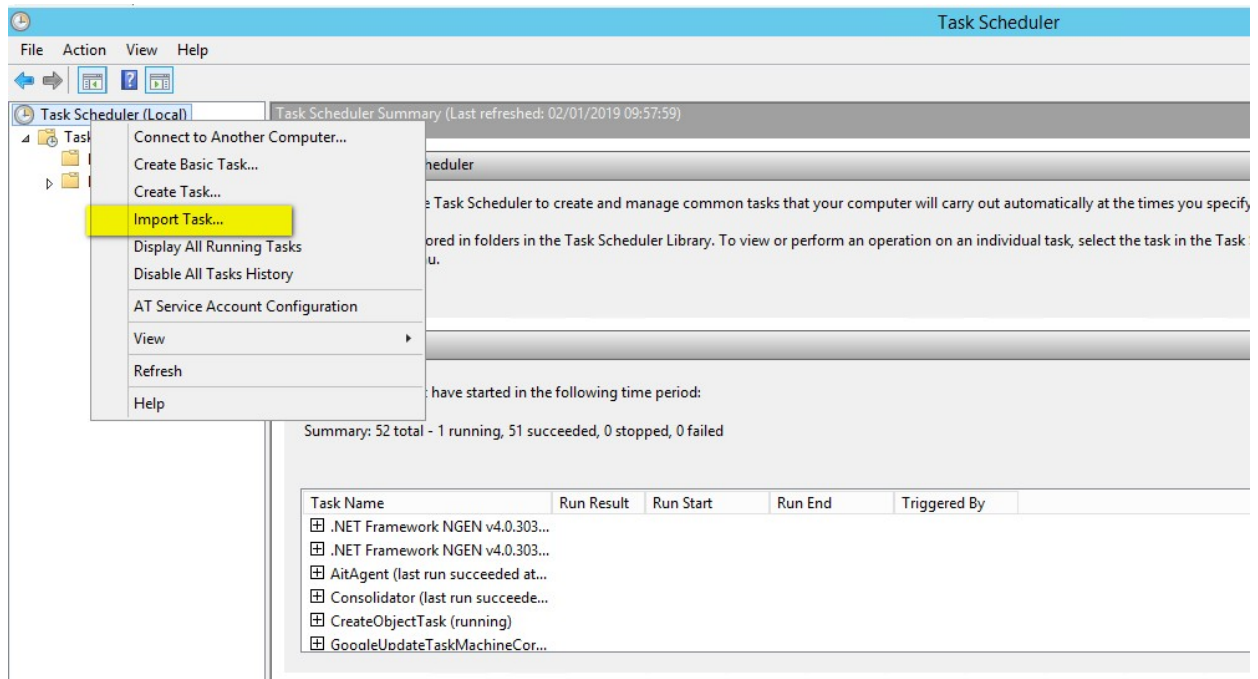
1. Download "[RestartIAServices.rar](#)"
2. Extract all in Application Suite Server
3. Downloaded batch file will restart both Call Recording and QueueManager services
If needed, edit "RestartIAService.bat" to choose which service you need restart (change service name)

Example:

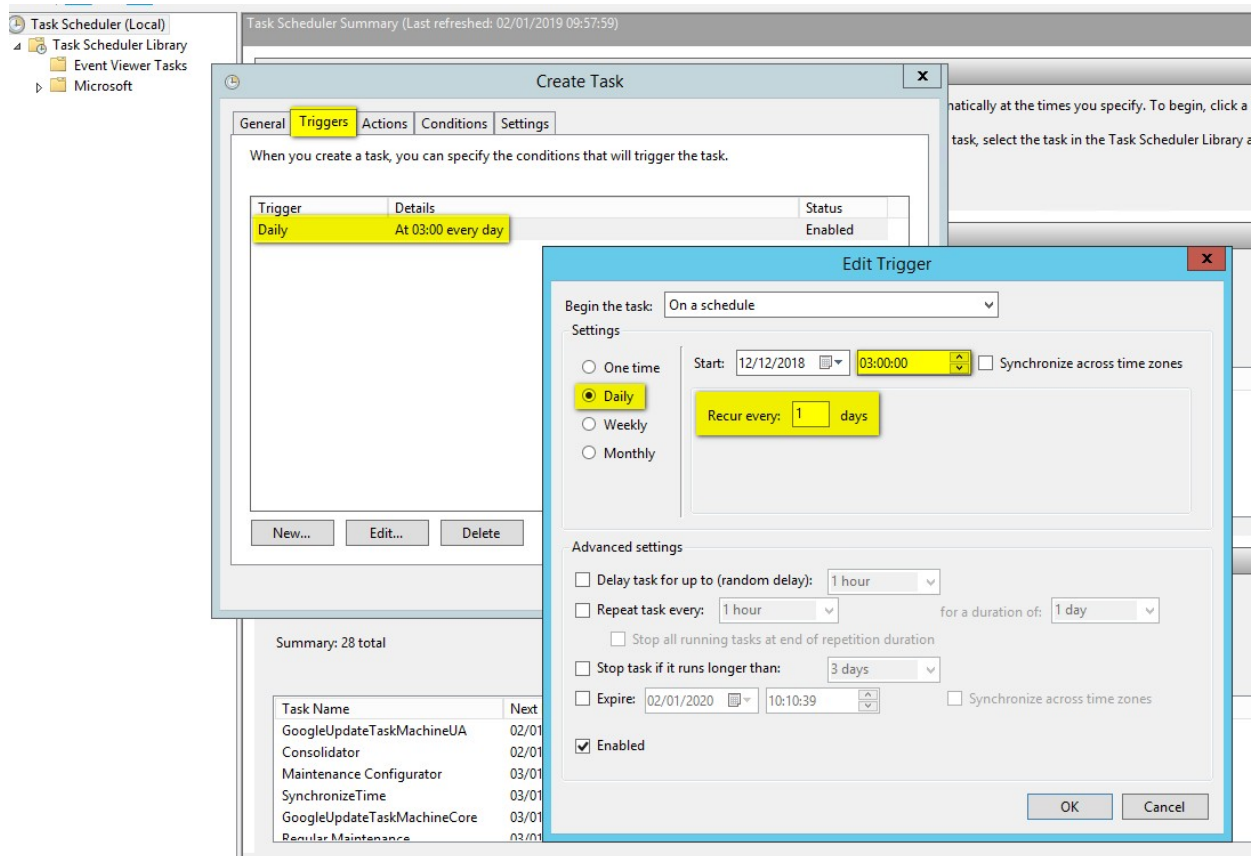
```
To restart Call Recording service
net stop Recorder.Service
net start Recorder.Service
```

```
To restart QueueManager service
net stop SvQmeCoreService
net start SvQmeCoreService
```

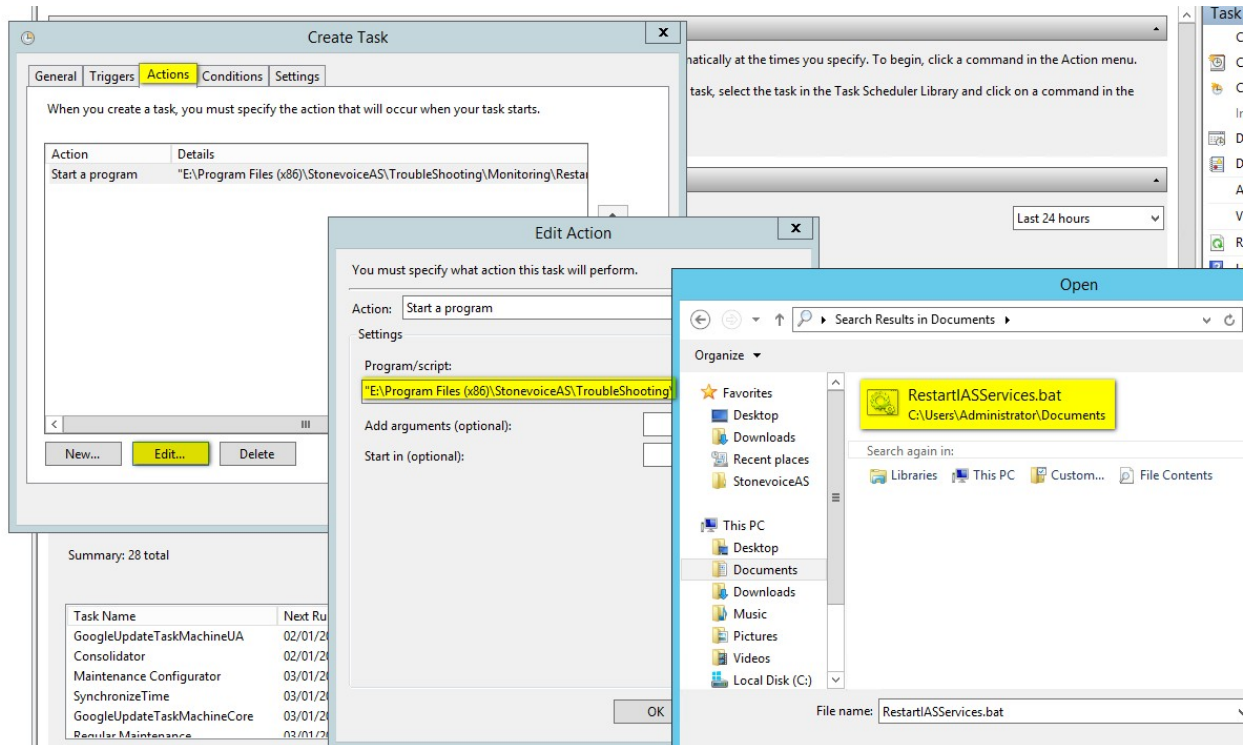
4. Open Windows Task Scheduler



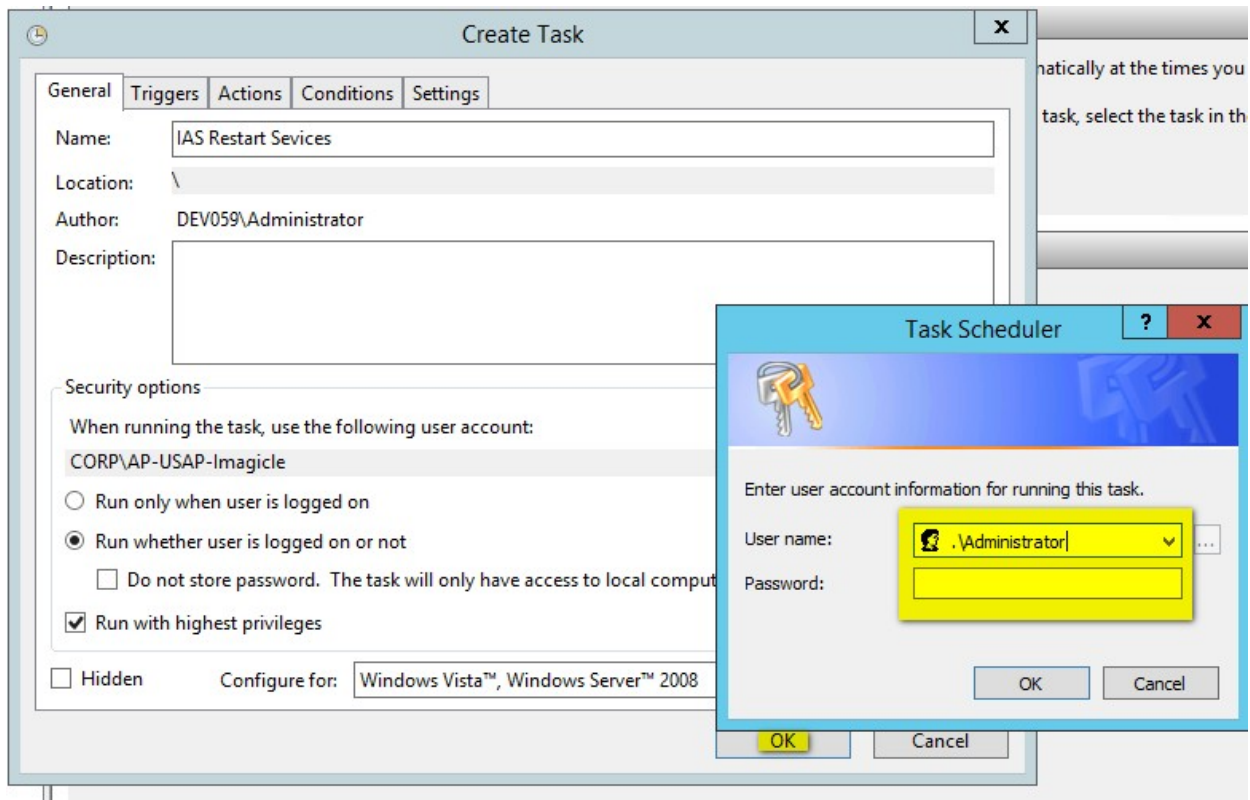
- Select the "IAS Restart Service.xml" file just downloaded, then click on the open button to confirm
- Customize the activity to be scheduled (Daily example here)



- Select the "Actions" tab and choose the RestartIASServices.bat file according to the importing folder



- From the "General tab" click on the OK button and insert the User's credentials with privileges to execute the task



- Now the activity has been scheduled, from Windows Event Viewer you can check if the task occurred