



How to select which server have the ability to sync the users in a Imagicle cluster - HA

Applies from Application Suite 2016.6.1

Applies to:

Summer 2016 and later

Description:

In a Imagicle cluster, only one server can synchronize users from CUCM/AD/LDAP.

By default the first server where you enable the users sync is the elected one (normally it is the first server of a cluster).

Follow this procedure if you need to manage one of the following situations:

- the main server is out of order and you want to configure the secondary server to continue syncing users;
- none of the servers in the cluster looks enabled to synchronize users (this could happen if the NodeID of a server has been changed)

How-to:

Please proceed as follow applying these modifications on BOTH servers (unless impossible on primary):

1. Stop the service "Imagicle Synchronizer" from the windows service console
2. Open the file <StonevoiceAS>\Apps\Fw\Settings\FW.Sync.Service.config.xml
3. Modify the key "scheduler.execution.nodeid" setting the NodeID of the suite node you want to use (you can read the NodeID in the support web page).

For example:

Old value:

```
<preference key="scheduler.execution.nodeid" value="imgfax-da" />
```

New value:

```
<preference key="scheduler.execution.nodeid" value="imgfax-ny" />
```

4. Save and close the file.
5. Start the service "Imagicle Synchronizer" from the Windows services console.