

License Activation

Imagecle Conversational AI offers two different license types:

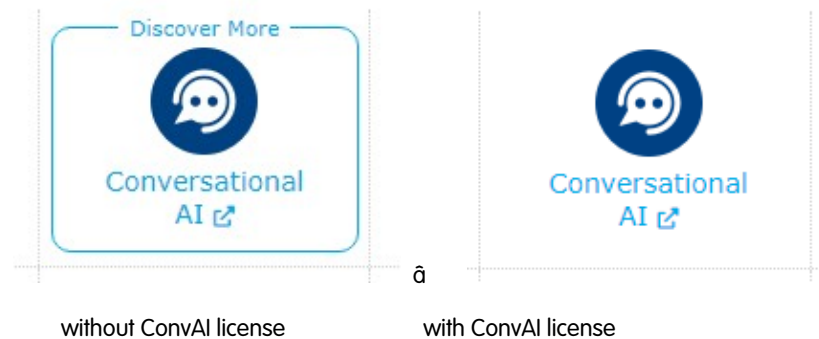
- Chat license, based on number of users to be enabled to chat transactions.
- IVR license, based on maximum number of minutes you can engage ConvAI from Auto Attendant application

See screenshot below for new licenses appearance on UCX Suite License web page:

Imagecle UCX Suite activation

Activation mode		Offline					Switch to online or update your license
PRODUCT NAME	QUANTITY	METRIC	LICENSE TYPE	CARE TERM DATE	TERM DATE	LICENSE STATUS	
Conversational AI - Chat	10	users	Subscription	-	22/09/2023	Licensed	
Conversational AI - IVR	60	minutes	Subscription	-	22/09/2023	Licensed	

You can either decide to purchase one license, or both of them. When a Conversational AI license is enabled in Imagecle UCX Suite, relevant icon on web portal main menu changes as per below screenshot samples:



Without a ConvAI license, the menu option brings to a web page where you can register for a free demo. With a ConvAI license, the menu option brings to actual Imagecle Conversational AI Cloud web portal, where the admin user can login and apply configurations for own company.

Evaluation

Currently, Imagecle does not offer an evaluation period for Conversational AI. Please contact Imagecle for more details.

How to activate the license

To activate the license, follow the standard procedure you can find in the General configuration section.