

Video

05 May 2024



Table of Contents

- Video**.....1/5
 - Product overview.....1/5
 - Run a report.....2/5
 - Define your phone budget.....3/5
 - Create Alarm.....4/5
 - Tariff Management.....5/5

Video

Product overview

Cutting telephone expenses is so easy.

Blue's Enterprise Skype for Business is the most advanced solution for analyzing and monitoring telephone traffic for Skype for Business. Blue's Enterprise Skype for Business lets you perform any kind of analysis on outgoing, incoming and internal calls, through pre-set and ready-to-use reports and dashboards that can be customized with filters and groupings. Plus, with built-in alarms, undesired events, such as calls outside business hours or to premium rate phone numbers, automatically trigger an e-mail being sent to your e-mail inbox.

In this video, you will get a brief overview of the product

Run a report

Everything under control.

Learn how pre-set and ready-to-use reports and dashboards that can be customized with filters and groupings. All anyone needs is a browser to access their own or the organizations' calls, depending on their profile. You can also receive statistics via e-mail in PDF or MS Excel format, at the desired frequency

Define your phone budget

Avoid nasty phone bill surprises.

With the additional Budget Control module, you decide in advance how much you want to spend, and monitor your budgets in real time to avoid nasty surprises when the phone bill arrives.

Create Alarm

Uncover abuses and telephone fraud.

Blue's Enterprise Skype for Business keeps close watch so you can get your work done. With alarm scheduling, any undesired event automatically results in an alarm being sent to your e-mail. So, for example, you will be notified in real time if a call is made outside of business hours, if a cost budget is exceeded, and so on.

Tariff Management

Calculate costs with any Telecom operator.

You can correctly calculate the cost of calls using several carriers at once. You can easily manage and customize any per usage or connection-fee price list, and calculate the cost of your LCR based on complex routing according to time/line/number/operator code.