

# Video

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## Video

### Login and general information

#### Login and general information.

All telephone functions are just a click away, as are colleagues, company contacts and favorites, list of handled calls and much, much more. The best solution to make your company's operators quick, efficient and happy. Available for both Windows and Mac users

## **Queues overview and managing**

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## **Calls Overview**

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## **Dashboard**

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## **Reporting**

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## **Add and modify contacts**

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## **Contact search and advanced search**

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## **Microsoft calendar integration**

### **Microsoft calendar integration**

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## **Email and SMS notification**

### **Email and SMS notification**

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## **Camp on feature**

### **Camp on feature**

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## **Call Recording**

### **Call Recording**

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