



Telisca (now part of Imagicle)

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Telisca (now part of Imagicle)

All the information from Telisca zendesk site

Administrators guides

Product Name	Link
Requirements, install guide & global settings	
Agent Greeting	
Attendant Console	
Busy Alerter Callback	
ClickNDial	
Conference Center	
CUCM Query	
Delog Relog	
Desktop Popup - SkypeNStatus	
Fault Tolerance	
Global Directory	
IPS Alarm Callback	
IPS Manager Assistant	
IPS Pager	
IPS Phone Config	
Manager Assistant SfB	
Missed Call Email Alerter	
Morning Check	
Phone Robot	
Phone Remote	

PIN and Password Manager



Quick Num Plan



Recording Notification



Recording Notification Sfb



Silent Monitoring



SkypeNDial



TAnnounce IVR



Recording Admin Guide



Recording User Guide



Single Sign On



Video Collaboration



Voice Alert



Wakeup Call (Voice Alarm)



Applications downloads

Please note that you can find all the downloads in the main Imagicle download area:

<https://www.imagicle.com/en/resources/download/>

Presentations, guides & more

Presentations

Cisco products presentation



Microsoft Teams products presentation



Morning Check presentation



Voice Alert presentation



Telisca solution finder



Product Presentations

Global Directory for Microsoft Teams



New Web Directory



Single Sign On



Tutorial Guides

Training guide TAnnounce - Attendant Console (EN)



Installation setup



Global configuration



Attendant Console user guide



Webinars

TAnnounce



Global Directory



Voice Alert



White papers

LOG4J vulnerability



CUCM 15 valid versions



CUCM 14 valid versions



CUCM 12 valid versions



CUCM 11 valid versions



IP phones 78XX 88XX valid versions



Windows security update workaround



Recording GDPR MIFID II PCI-DSS compliance



Performance tests

IPS Global Directory



Voice Alert



IPS Pager



Recording



Manager Assistant Skype for Business



Missed Calls Email Alerter

