imagicle^{*}

SQL Server Requirements

This section describes the requirements to leverage a Microsoft SQL Server instance different than the embedded SQL Server Express, to host the UC Suite database.

If you plan to use your own MS-SQL Server installation and license, co-located inside Imagicle UC Suite VM, please make sure to install it AFTER Imagicle UC Suite deployment.

IMPORTANT: Starting from Imagicle 2023. Spring. 1 release, MS-SQL Server 2008/2008R2 is supported only for updating an existing installation to Spring 2023, but you can't deploy a new Imagicle instance with such old MS-SQL version. Starting from 2023. Summer. 1 release, MS-SQL 2008/2008R2 is not supported anymore and therefore a MS-SQL update is mandatory.

MS SQL user permissions

This paragraph describes the minimum permissions required by the user used by UC Suite to connect to SQL Server instance, in order to grant that all operations performed by UC Suite work as expected.

The following roles and grant are the minimum required by the current version of the UC suite, including regular working operations, software updates and maintenance operations performed by Imagicle tools.

Since we're committed to take care of the whole life cycle of the database used by UC Suite, please, be aware that:

- the database must be created by (and only by) the UC Suite DB configuration tool, in order to ensure it matches exactly all the required properties as well as avoiding any unexpected property (that could lead to unpredictable issues in the future);
- the database content and schema can be modified by (and only by) the UC Suite, in order to ensure a proper working of the current release and a forward compatibility with next releases.

Required roles and permissions

Permission/Role	Туре	Allows to	Operations and functionalities requiring the permission
db_owner	Database Role	Perform all configurations, maintenance and data manipulation activities on the specific database. Nothing is allowed on other databases of the same SQL Server instance. See here for futher details.	 Regular data manipulation (insert, update, delete) DDL operations (DB schema changes) Cluster operations Maintenance operations
CREATE ANY DATABASE	Server Permission	Create new databases in the same SQL Server instance. See <u>here</u> for further details.	 UC Suite new installation UC Suite database (re)configuration Join of a UC Suite node to an existing cluster UC Suite backup UC Suite restore
VIEW ANY DATABASE	Server Permission	List the databases hosted in the same SQL instance. This grant doesn't allow to see the contents of DBs, it just allows to list the names of all DBs defined inside the same SQL Server instance. See here for further details.	 UC Suite new installation UC Suite database (re)configuration Join of a UC Suite node to an existing cluster UC Suite backup UC Suite restore

imagicle¹

SQL user creation

You can create a SQL login with the permissions listed above using the script included in this page.

Question and Answers

Q: Can the database be created manually and then have UC Suite use such database?

A: No, this is not supported. This is to guarantee all UC Suite applications and workflows work as expected and to avoid unexpected and unpredictable issues (such as the ones occurring during UC Suite upgrade or restore operations, which are quite critical and can cause service disruption).

Q: Can I modify the database schema created by the Suite?

A: No, this is not supported. Any schema modification can create conditions and objects not expected by the UC Suite applications, hence leading to unpredictable behavior or unfortunate issues.

Q: Why creating a UC Suite backup requires CREATE ANY DATABASE Server permission?

A: There's nothing less useful than a corrupted backup. When a backup has been done by the UC suite Backup&Restore tool, to guarantee the integrity of the saved data, the tool creates a temporary database basing on the backup information and ensures the resulting backup can be restored without errors in the current or in a next suite release.

Q: Why restoring a UC Suite backup requires CREATE ANY DATABASE Server permission?

A: During restore procedure, the UC Suite Backup&Restore tool creates a new database with a temporary name into which the backup content is inserted. Once the procedure completes successfully, such temporary database gets renamed and becomes the new production database (replacing the old one). In case of failure, instead, an error is raised, the temporary DB gets deleted and the previous production database remains operative.

Q: Why does the suite require to access the data of all the databases?

A: It doesn't. In facts, the VIEW ANY DATABASE grant doesn't allow to see the contents of the listed DBs.

Database creation

As stated in the previous paragraph, the UC Suite database cannot be created manually. It must be created by the Database Configuration tool included in the UC Suite and described in the <u>Deployment</u> page.