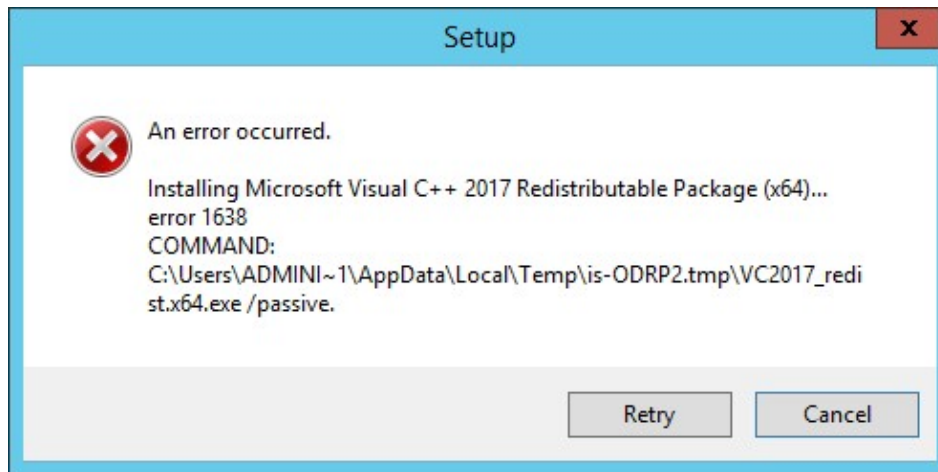# The Imagicle ApplicationSuite setup fails if Microsoft 2015-2019 Redistributable is already installed

to version Application Suite 2020.1.1

Description:

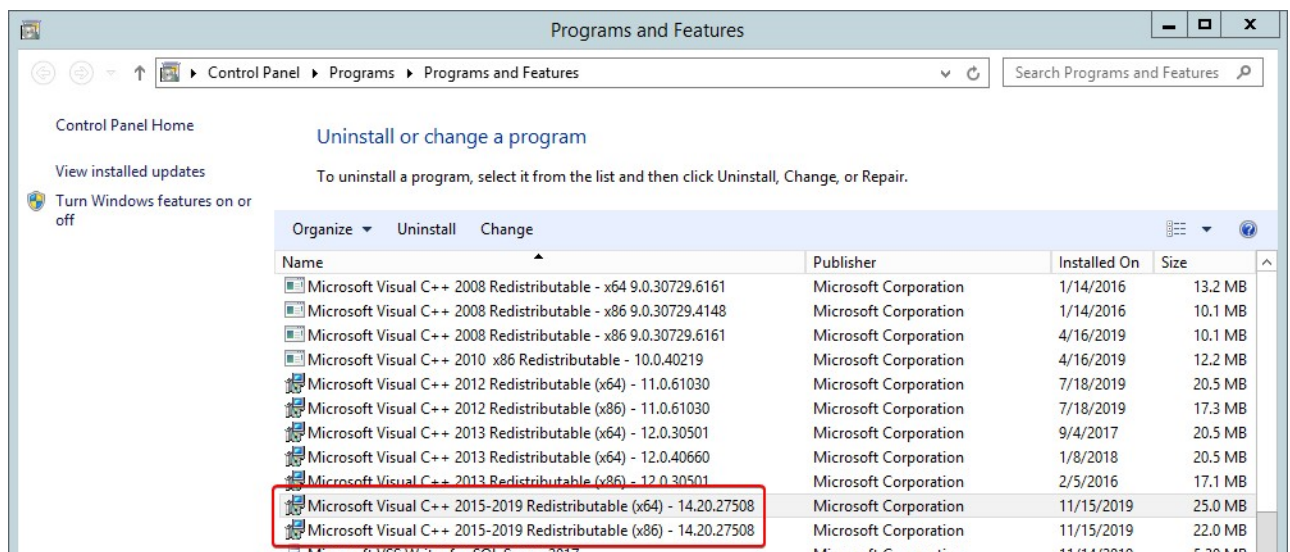When trying to install or upgrade Imagicle ApplicationSuite, the setup could report the following error:

```
Installing microsoft Visual C++ 2017 Redistributable Package (x64)... error 1638
```


Cause:

Another version of the aforementioned package may already be installed on the system, preventing the setup from continuing:

```
Microsoft Visual C++ 2015-2019 Redistributable (x64)
Microsoft Visual C++ 2015-2019 Redistributable (x86)
```


Solution:

1. Uninstall those two packages
2. Click on "Retry" button or restart IAS setup