

Users Permissions

Imagicle Conversational AI, as all other apps included into Imagicle UCX Suite, includes a choice of permission levels to be granted to specific admin users.

Default permission level for such application is (1) No access. If you want to enable a user to apply configurations on Conversational AI portal, please change relevant permission to (10) Complete management. See below sample:

Administration | User Management | System Parameters | Licenses | Support | Monitoring | Presence | Jabber | High Availability | Audit Trail

« Back to users management
 Modify default permissions »
 Edit user parameters »

Modify permissions for user u1		Default permission
System Management	[default for application]	(1) Base access
Call Analytics	[default for application]	(2) View personal calls
Budget Control	[default for application]	(2) View own budget
Phone Lock	[default for application]	(2) Base access
Digital Fax	[default for application]	(2) Send / receive faxes
Contact Manager	[default for application]	(2) Base access
IVR Manager Enterprise	[default for application]	(2) Change active behavior
Auto Attendant	[default for application]	(1) No access
Advanced Queueing	[default for application]	(2) Base access
Attendant Console Server	[default for application]	(2) Custom permission level
Conversational AI	(10) Complete management	(1) No access
Call Recording	[default for application]	(3) Base access
VoiceMail	(10) Complete management	(1) Base access
Hotel Services	[default for application]	(1) No access

Save permissions | Close

Conversational AI permission can be automatically set by importing it from an AD/LDAP server, for each user. See [AD Synch](#) and [LDAP Synch](#) articles for further details.