

Users synchronization fails with this error "Reason: Incompleted - Property [rules.field.user_fax_TSID]: Not Exist"

Applies from Application Suite 2018.6.1
to version Application Suite 2018.6.1

Applies to

Application Suite for Skype for Business version 2018.6.1 only

Description

Users synchronization fails with this error "Reason: Incompleted - Property [rules.field.user_fax_TSID]: Not Exist"

Cause

The file "AdAdapterRules.script.settings.schema.xml" is incompleted

Solution

1. Edit the file <StonevoiceAS>\Apps\Fw\Settings\AdAdapterRules.script.settings.schema.xml
2. Add the following lines before the last <\configuration> tag:

```
...  
<preference key="rules.field.user_fax_TSID" defvalue="OtherFax" type="System.String" attributes="enum">  
  <element value="fax" desc="fax"/>  
  <element value="OtherFax" desc="otherFax"/>  
  <element value="DisplayName" desc="displayName"/>  
  <element value="Company" desc="company"/>  
</preference>  
...  
<\configuration>
```

3. Save
4. Restart Imagicle Synchronizer service from Windows Services Panel