imagicle

Wrong name and visibility for Contact Manager local directory

Applies to

Imagicle Application Suite 2017.Summer.2 or 2017.Summer.3 - installed from scratch

Description

An installation from scratch of 2017.Summer.2 or 2017.Summer.3 will have a pre-defined Contact Manager configuration that:

- changes the name of the local directory to "Contatti Locali"
- assigns the local contacts directory to department "Department Contacts"

Cause

The configuration file <StonevoiceAS>\Apps\Speedy\Settings\Speedy.Configuration.Global.config.xml contains wrong pre-defined values, instead an empty config.

Solution

1. Edit file <StonevoiceAS>\Apps\Speedy\Settings\Speedy.Configuration.Global.config.xml" and remove the following preference keys:
     - "directory.internalsdefaultdirname"
     - "directory.LocalDirectorySpecialDepartment"
     - "directory.ExcludeThisUsernameFromLocalDirectories"

2. Edit file <StonevoiceAS>\Apps\Speedy\Server\System\Speedy.ini" and delete the following keys from section [Settings]:
     - internalsdefaultdirname
     - LocalDirectorySpecialDepartment
     - ExcludeThisUsernameFromLocalDirectories

3. Update directories content, following these steps:
     - Login to the IAS web portal as administrator and go to Contact Manager, Manage Service web page
     - Locate the "Internal contacts settings" section and change the radio button value. Click Save. This will start the local contacts update procedure, that may take some seconds..
     - Reload the page until the radio button becomes enabled (the local contacts update completed)
     - Change again the radio button value, back to the original value. Click Save.