

XML Service Configuration

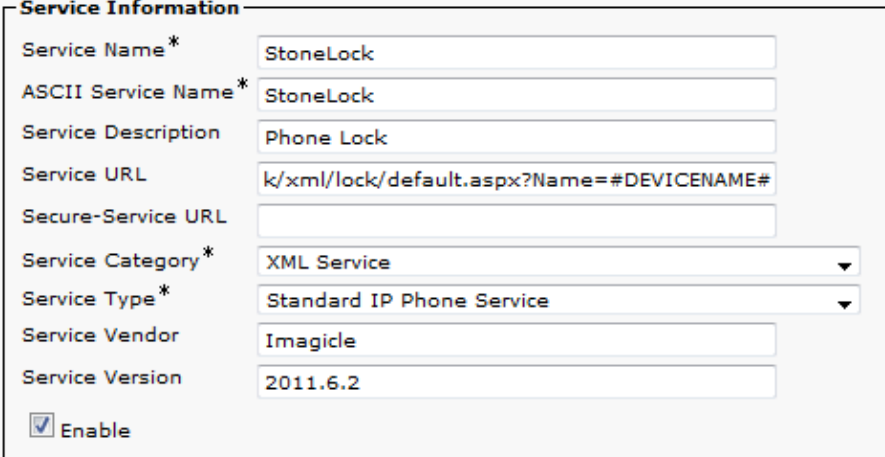
XML Service Subscription For CuCM 6.x and later

Log onto the CuCM web interface. Click on Device -> Device Settings -> Phone Services.

Define a new Phone Service with following parameters:

- Name: StoneLock service
- Description: StoneLock service
- Service Category: XML Service
- Service Type: Standard IP Phone Service
- Service URL: `http://<IAS_ip_address>/fw/apps/StoneLock/xml/Lock/Default.aspx?name=#DEVICENAME#`
- Flag "Enable": set

TIP: You can automatically get the right URL to be pasted, with the right IP address, directly from the Application Suite web interface. Just open the Phone Lock -> Global setting page.



The screenshot shows a configuration form titled "Service Information" with the following fields and values:

| | |
|----------------------|---|
| Service Name * | StoneLock |
| ASCII Service Name * | StoneLock |
| Service Description | Phone Lock |
| Service URL | k/xml/lock/default.aspx?Name=#DEVICENAME# |
| Secure-Service URL | |
| Service Category * | XML Service |
| Service Type * | Standard IP Phone Service |
| Service Vendor | Imagicle |
| Service Version | 2011.6.2 |

At the bottom left, there is a checkbox labeled "Enable" which is checked.

Then subscribe each phones that need to use the Stonelock service you just created. Click Device -> Phone, select the phone you want to activate StoneLock for).

res ▾ Device ▾ Application ▾ User Management ▾

Related Links: **Subscribe/Unsubscribe Services** ▾ Go

onfig Add New

Phone Type
Product Type: Cisco 7911
Device Protocol: SCCP

Device Information

| | |
|---|--|
| Registration | Unknown |
| IP Address | Unknown |
| <input checked="" type="checkbox"/> Device is Active | |
| <input checked="" type="checkbox"/> Device is trusted | |
| MAC Address* | FCFBFBCA0DD1 |
| Description | IPP 648 |
| Device Pool* | Default ▾ View Details |

Subscribed Cisco IP Phone Services for SEPFBCFBFBCA0DD1

Next Help

Status

Status: Ready

Service Information

Service Subscription: New
Select a Service* **Stonelock** ▾
Service Description
Stonelock

Subscribed Services

Speedy

Continue the configuration

PBX configuration is not done! You must also configure TAPI and, optionally, CURRI. Please read ahead.

XML Service Subscription For CCM 4.x

Log onto the CuCM web interface. Click on Device -> Device -> Phone. Select the phone you want to edit. Add a direct link to the StoneLock service in the phone configuration parameters:

- Authentication: `http://<IAS_ip_address>/fw/authenticate.asp`
- Services URL: `http://<IAS_ip_address>/fw/apps/StoneLock/xml/Lock/Default.aspx?name=#DEVICENAME#`

External Data Locations Information (Leave blank to use default)

| | |
|---------------------------|---|
| Information | <input type="text"/> |
| Directory | <input type="text"/> |
| Messages | <input type="text"/> |
| Services | <code>http://<sas_ip_address>/fw/apps/StoneLock/xn</code> |
| Authentication Server | <code>http://<sas_ip_address>/fw/authenticate.asp</code> |
| Proxy Server | <input type="text"/> |
| Idle | <input type="text"/> |
| Idle Timer (seconds) | <input type="text"/> |
| Secure Authentication URL | <input type="text"/> |
| Secure Directory URL | <input type="text"/> |
| Secure Idle URL | <input type="text"/> |
| Secure Information URL | <input type="text"/> |
| Secure Messages URL | <input type="text"/> |
| Secure Services URL | <input type="text"/> |

TIP: You can automatically get the right URL to be pasted, with the right IP address, directly from the Application Suite web interface. Just open the Phone Lock -> Global setting page.

Troubleshooting tips

1. If a device IP does not appear in Admin -> Support -> (details) page, it cannot display the phone status. Double check device association and configuration. The device must be both "detected by AXL" and "detected by TAPI".
2. Check that the AXL Service is active on the CuCM. In case of CuCM cluster installations, check that the IP address you entered in the IAS telephony services mask is the one of the node on which the AXL service is activated.

| Database and Admin Services | | |
|-----------------------------|---------|-------------------|
| Service Name | Status* | Activation Status |
| Cisco AXL Web Service | Started | Activated |

3. Check that Imagicle AXL Client Service is active since it retrieves the phone IP addresses. Let it run for some minutes before testing StoneLock.
4. Also check that the following services are running: Imagicle Phone Control, Imagicle Service Host, Imagicle Licensing.