

XML Service Configuration

XML Service Subscription For CuCM 6.x and later

Log onto the CuCM web interface. Click on Device -> Device Settings -> Phone Services.

Define a new Phone Service with following parameters:

- Name: StoneLock service
- Description: StoneLock service
- Service Category: XML Service
- Service Type: Standard IP Phone Service
- Service URL: `http://<IAS_ip_address>/fw/apps/StoneLock/xml/Lock/Default.aspx?name=#DEVICENAME#`
- Flag "Enable": set


TIP: You can automatically get the right URL to be pasted, with the right IP address, directly from the Application Suite web interface. Just open the Phone Lock -> Global setting page.

Service Information	
Service Name *	StoneLock
ASCII Service Name *	StoneLock
Service Description	Phone Lock
Service URL	k/xml/lock/default.aspx?Name=#DEVICENAME#
Secure-Service URL	
Service Category *	XML Service
Service Type *	Standard IP Phone Service
Service Vendor	Imagicle
Service Version	2011.6.2
<input checked="" type="checkbox"/> Enable	

Then subscribe each phones that need to use the Stonelock service you just created. Click Device -> Phone, select the phone you want to activate StoneLock for).

res ▾ Device ▾ Application ▾ User Management ▾

Related Links: **Subscribe/Unsubscribe Services** ▾ Go

onfig  Add New



Phone Type

Product Type: Cisco 7911
Device Protocol: SCCP


Device Information

Registration	Unknown
IP Address	Unknown
<input checked="" type="checkbox"/> Device is Active	
<input checked="" type="checkbox"/> Device is trusted	
MAC Address*	FCFBFBCA0DD1
Description	IPP 648
Device Pool*	Default ▾ View Details

Subscribed Cisco IP Phone Services for SEPCFBFBCA0DD1

 Next  Help

Status

 Status: Ready

Service Information


Service Subscription: New

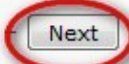

Select a Service* **Stonelock** ▾

Service Description

Stonelock

Subscribed Services

 [Speedy](#)

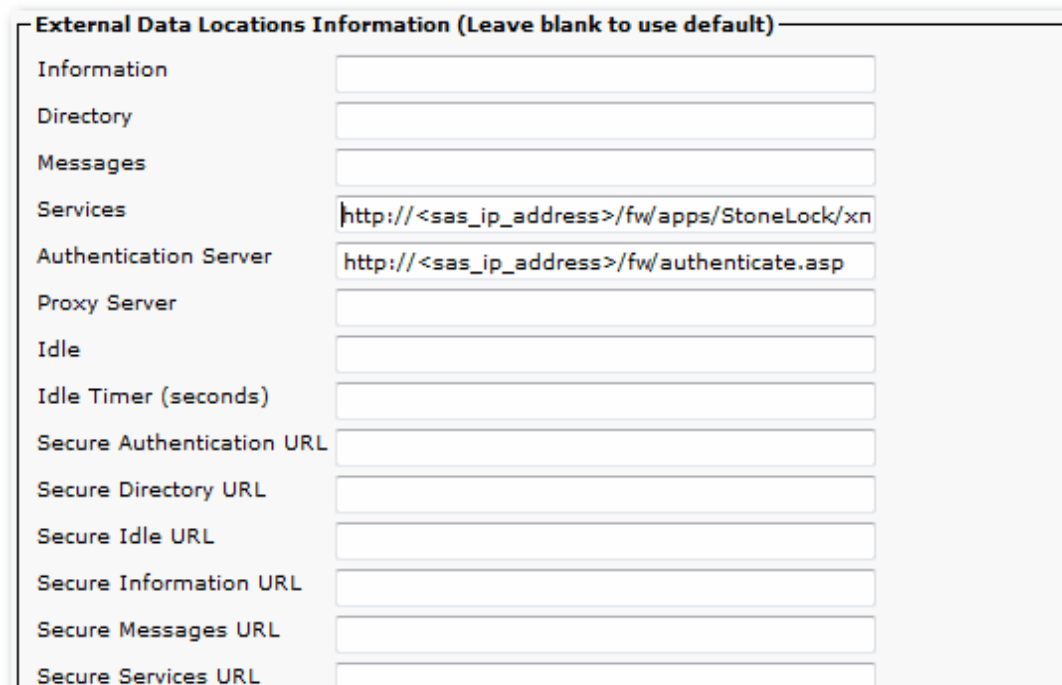
Continue the configuration

PBX configuration is not done! You must also configure TAPI and, optionally, CURRI. Please read ahead.

XML Service Subscription For CCM 4.x

Log onto the CuCM web interface. Click on Device -> Device -> Phone. Select the phone you want to edit. Add a direct link to the StoneLock service in the phone configuration parameters:

- Authentication: http://<IAS_ip_address>/fw/authenticate.asp
- Services URL: http://<IAS_ip_address>/fw/apps/StoneLock/xml/Lock/Default.aspx?name=#DEVICENAME#



TIP: You can automatically get the right URL to be pasted, with the right IP address, directly from the Application Suite web interface. Just open the Phone Lock -> Global setting page.

Troubleshooting tips

1. If a device IP does not appear in Admin -> Support -> (details) page, it cannot display the phone status. Double check device association and configuration. The device must be both "detected by AXL" and "detected by TAPI".
2. Check that the AXL Service is active on the CuCM. In case of CuCM cluster installations, check that the IP address you entered in the IAS telephony services mask is the one of the node on which the AXL service is activated.

Database and Admin Services		
Service Name	Status*	Activation Status
Cisco AXL Web Service	Started	Activated

3. Check that Imagicle AXL Client Service is active since it retrieves the phone IP addresses. Let it run for some minutes before testing StoneLock.
4. Also check that the following services are running: Imagicle Phone Control, Imagicle Service Host, Imagicle Licensing.