

# Product Datasheet

## 78XX 88XX VALID VERSIONS

Cisco Unified Communications Manager  
CTI integration solution

**telisca** applications for  
Cisco Unified Communications

### Directory Solutions

- IPS Global Directory
- Web Directory
- IPS Popup
- Personal Directory
- ClickNDial
- Provisioning
- Corporate Speed Dials

### IP Phone Applications

- IPS Manager Assistant
- IPS Lock
- IPS Phone Config
- IPS Alarm Callback
- IPS Pager
- IPS Reservation

### Audio Applications

- Busy Alerter Callback
- TAnnounce
- Wake-up Call
- Voice Alert
- Voice Callback
- Recording Notification

### Jabber Applications

- ConferenceTab
- DirectoryTab
- Manager Assistant
- User Settings
- Pin & Password Manager

### Productivity

- Extension Mobility Single Sign-on
- FrontDesk Attendant Console
- Conference Center
- Missed Calls Email Alert

### Admin Tools

- Phone Robot
- Delog-Relog
- PIN & Password Manager
- CUCM Query
- User to Phone Deployment

### Contact Center

- Callback Server
- Desktop Popup
- MediaSense Extensions
- Silent Monitoring



It may be necessary to upgrade telisca IP Phone Service applications in order to support new IP Phones 7821, 7841, 7861 and 8841, 8841 and 8861.

The following list describes de modules' versions upgraded or validated to support these phones. The application that do not display XML service do not need to be upgraded anyway.

Products	Module codes	Versions
IPS Global Directory & options	IPSGDIR	3.8.11
IPS Manager Assistant	IP SMA	2.4.0
IPS Phone Config	IPSPCFG	3.3.6
IPS Lock	IPSPCFG	3.3.6
IPS Alarm Callback	IP SALRM	2.1.8
IPS Pager	IP SPAGER	2.3.5
IPS Reservation	IP SRSRV	N/T
TAnnounce	TANNCE	2.6.9
Busy Alerter	CTI	N/T
Recording Notification	TANNCE	2.6.9
ClickNDial	CLICKNDIAL	NO XML
TSSO	TSSO	NO XML
Missed Calls eMail Alerter	IP SWS, CTI	NO XML
Voice Alert	CTI	NO XML
Voice Alarm	CTI	NO XML
Attendant Console	ATTD, CTI	NO XML
Conference Center	CTI	NO XML
Desktop Popup	CTI	NO XML
Delog-Relog	RELOG	NO XML
CUCM Query	CCMQUERY	NO XML
Phone Deployment	IP SWS, CTI	N/T
Call Restriction Override	CTI	NO XML

*NO XML): Means that this application does not displays and XML screen.*

*N/T) : Not tested*